

## How to Access Logistics Services for Yemen Operation

(10 September 2015)

### LOGISTICS CLUSTER

The Logistics Cluster, when activated in an emergency, is responsible for providing logistics coordination, information management; and, where there is a gap in logistics infrastructure, it acts as a 'Provider of Last Resort' by offering common logistics services to support the humanitarian community in their response operations.

### Coordination & Information Management

Coordination units and dedicated staff are operating in Sana'a, Yemen and Djibouti. Logistics Coordination Meetings are held both locations, with schedule and logistics information available at: <http://www.logcluster.org/ops/yem10a>.

Mailing list: <http://lists.logcluster.org/mailman/listinfo/yemen.logs>

CONOPs map: <http://www.logcluster.org/map/concept-operations-map-yemen>

Planning map: <http://www.logcluster.org/map/yemen-general-logistics-and-planning-map>

## Djibouti

### Customs facilitation of In-Transit Cargo to Yemen

For cargo to Yemen, the Logistics Cluster will facilitate 'Customs Clearance Procedures for Goods in Transit to Yemen' in Djibouti. Access to the service is based on submitted **Service Request Form (SRF)**:

<http://www.logcluster.org/document/service-request-srf>, include:

- Under **Consignee**: 'Name of agency and point of contact in Yemen'
- Under **Clearing Agent**: 'Facilitation requested by Logistics Cluster'
- Under **Special Instructions**: 'Cargo In-Transit to Yemen' and 'Cargo arriving to Djibouti by [mode of transport]'

**Djibouti In-Transit Customs Snapshot** lists additional requirements:

### Storage

In Djibouti storage capacity is available at a bonded warehouse (1,650 m<sup>2</sup>), and at the airport (640 m<sup>2</sup>) including cargo handling and transport.

**Service Request Form (SRF)**:

<http://www.logcluster.org/document/service-request-srf>,

send to: [yemen.clustercargo@wfp.org](mailto:yemen.clustercargo@wfp.org)

**Standard Operating Procedures (SOPs)**:

<http://www.logcluster.org/document/Yemen-SOPs>

### Air Transport (UNHAS)

**Passenger Flights** on Sunday, Tuesday and Thursday from Djibouti to Sana'a.

Flight schedule: <http://www.logcluster.org/document/unhas-yemen-flight-schedule-31-may-2015>

Passenger Movement Request Form:

<http://www.logcluster.org/document/yemen-passenger-movement-request-form>, to be sent to: [unhas.yemen@wfp.org](mailto:unhas.yemen@wfp.org).

**Cargo Flights** will be considered based on submitted **Service Request Form (SRF)**:

<http://www.logcluster.org/document/service-request-srf>, send to:

[yemen.clustercargo@wfp.org](mailto:yemen.clustercargo@wfp.org).

### Sea Cargo Transport

Cargo transport by sea is facilitated from Djibouti to ports in Yemen and will be considered based on submitted **Service Request Forms (SRF)**:

<http://www.logcluster.org/document/service-request-srf>,

send to: [yemen.clustercargo@wfp.org](mailto:yemen.clustercargo@wfp.org).

**Standard Operating Procedures (SOPs)**:

<http://www.logcluster.org/document/Yemen-SOPs>

## Yemen

### Storage and Overland transport

In Yemen storage capacity is available in Aden (640 m<sup>2</sup>), Hodeidah (640 m<sup>2</sup>) and Sana'a (640 m<sup>2</sup>), security and access permitting.

Overland transport can be requested from Aden, Hodeidah and Sana'a to final destinations in Yemen, security and access permitting.

**Service Request Form (SRF)**: <http://www.logcluster.org/document/service-request-srf>, send to: [yemen.clustercargo@wfp.org](mailto:yemen.clustercargo@wfp.org).

### Fuel Provision

Fuel Distribution Points are available in Aden, Hodeidah and Sana'a with a total storage capacity of 454,000 litres.

For Fuel requests and allocation, follow the instructions in the **Fuel Standard Operating Procedures (SOPs)**:

<http://www.logcluster.org/document/Yemen-fuel-SOPs>.

All fuel related enquiries should be sent to: [co\\_yem\\_fuel@wfp.org](mailto:co_yem_fuel@wfp.org).