



KEY NOTES TO TRAVELLERS

Always Remember to

- Check with WFP travel focal point on night prior to departure, flight departure times are subject to change and are only confirmed a number of hours before the flight.
- Remain calm and patient at all points of the process and respect airport security, staff and flight personnel.
- Adhere to the guidelines of UNHAS inflight team, including on issues such as operating electronic equipment.

And Never

- Have any prohibited items in your possession including; alcohol, drugs. As per below Annex - I.
- Bring your Agency into disrepute through your actions or comments which can jeopardize the whole operations.

Departure from Djibouti

- The UNHAS flight takes off from Djibouti International Airport (commercial airport).
- You will be required to pay a US \$30 / DJF 5,000 exit tax, even if you are transiting passenger, having the exact amount is preferable to avoid delays.

Departure from Amman Queen Alia Int'l Airport, Jordan

- UNHAS flights from Amman departs from QAIA Airport, which is 60 minutes outside of the city.
- Be aware that your bags to collect them as UNHAS does not provide transit service at QAIA.
- On board UNHAS flights, you will be asked not to operate electronic devices (especially mobile phones).

Arrival in Sana'a

- Please remember you are entering an airport, which is not operating under normal circumstances, this includes the staff and the system in place. Please maintain respect to all people you are interacting with, you represent your Agency and all humanitarian workers.
- Your passport might be taken for closer inspection – do not panic, this happens frequently. UNHAS staff will be present at the airport to assist in resolving any issues may happen.
- Your Agency's designated driver will be waiting in the arrivals hall all UN staff will depart in convoy.

ANNEX - I

Prohibited items on board UNHAS flights

Below list of items that **CAN NOT** be carried on board UNHAS-Yemen flights, these items include but not limited to:

- Antiques or models similar to real antiques that may use for decoration
- All type of food items or beverages (fresh, cooked, powder, packed) include but not limited to; Honey, Coffee, Seeds, dry fruits, dates, etc... **when passenger traveling to Amman.**
- Plants / live animals (Pets)
- Jambia real or artificial ones.
- Drugs and or any substances of medicines, vitamins, natural or manufactured in any form.
- GPS devices and any related equipment.
- **Smart watches.**
- **External storage devices including USB drives.**
- All type of Cameras.
- All sharp items.
- Aerosol containers, including spray paint.
- Letter openers.
- Razor blades.
- Hypodermic needles (without proof it is medically required).
- Explosives.
- Compressed gases.
- Poisons.
- Lithium batteries.
- Strong acids.
- Flammable liquids.
- Hard currency.