



## From Response to Readiness DHL Academy of Humanitarian Logistics (DAHL)

For over 20 years, DHL's GoHelp program has delivered logistics support in global disasters through trusted partnerships with UN OCHA, UNDP, and others. With proven initiatives like Disaster Response Teams (DRT) and Get Airports Ready for Disaster (GARD), DHL has helped accelerate emergency aid when lives are on the line.

Now, we take the next step:

Introducing the DHL Academy of Humanitarian Logistics (DAHL) – a global capacity-building program to strengthen logistics skills in the humanitarian sector *before* disaster strikes.

### What the Academy Offers

Led by DHL GoHelp, the Academy provides humanitarian organizations with:

- **Online Trainings** – Facilitator-led virtual sessions
- **In-Person Workshops** – Hands-on trainings
- **E-Learning Modules** – Self-paced digital courses
- **Logistics Assessments** – On-site support from DHL experts

**Curriculum topics** include: dangerous goods, packaging & palletization, customs, health & safety, green logistics, and more.

### Who It's For

The Academy is designed exclusively for Local NGOs, local Civil Protection Agencies and International NGOs & UN Agencies.

Private sector participation is excluded to focus entirely on nonprofit impact.

### From Pilot to Global Impact

Since its 2025 pilot, DAHL has trained over 550+ humanitarian logisticians across 80+ NGOs in countries like Ukraine and South Sudan. Full rollout is planned for Q4 2025, supported by a growing digital platform and facilitator network. Curriculum development will continue in 2026.

### Strategic Value for DHL

The Academy positions DHL as a trusted logistics partner in the humanitarian sector – deepening global relationships, engaging employees, and showcasing our expertise where it truly matters.

It also directly supports DHL Group Strategy 2030 by:

- Advancing Sustainability (SDG 17 & 13)
- Driving Digitalization through scalable learning
- Empowering People through purpose-driven engagement

This is logistics with purpose.

This is the **DHL Academy of Humanitarian Logistics**.