UNHAS SUDAN – PORT SUDAN / NAIROBI / AMMAN AIRBRIDGE OPERATIONS

Due to the security situation currently in Sudan, UNHAS Sudan has set up airbridges between **Port Sudan, Sudan** and **Nairobi, Kenya**, as well as between **Port Sudan, Sudan** and **Amman, Jordan**. All eligible user organizations registered with UNHAS Sudan can avail of the service.

All bookings should be submitted at least 3 working days before the departure date. Cancellations should be made at least 2 working days prior to the flight date.

UNHAS Sudan remains committed to continuing passenger flights where no other viable options exist, ensuring that both essential personnel and light cargo - including critical items such as vaccines - can continue to access Sudan for as long as they are needed by our partners.

KEY POINTS

1. Flights **to/from Nairobi** will operate 2X weekly; on Sundays and on Thursdays.
    - Departures from Nairobi, Jomo Kenyatta Airport (NBO) are at 08:30 (local time), arriving at Port Sudan at 1300 local time.
    - Departures from Port Sudan (PZU) are at 14:00 (local time), arriving at Nairobi Jomo Kenyatta (NBO) at 20:30 local time. Frequency of flights will be adjusted subject to demand.
2. Flights **to/from Amman** will operate 1X weekly; on Tuesdays.
    - Departures from Amman, Queen Alia Int'l Airport (AMM) are at 09:30 (local time), arriving at Port Sudan at 11:15 (local time).
    - Departures from Port Sudan (PZU) are at 12:15 (local time), arriving at Amman, Queen Alia Int'l Airport (AMM) at 16:00 local time. Frequency of flights will be adjusted subject to demand.
3. There will be an approximately 1-hour refuelling stop in Djibouti. No passengers will be allowed to board or disembark in Djibouti.
4. Baggage allowance is 23kgs checked in luggage and 7kgs hand luggage.
5. Bookings are to be made by designated agency focal points at least 3 working days (by Wednesday for Sunday flights, by Sunday for Tuesday flights, and by Thursday for Tuesday flights) prior to the date of flight through this link: **Humanitarian Booking Hub**
6. Cancellations must be communicated **by email** to unhas.sudan@wfp.org at least 2 workdays (Sunday-Thursday) in advance of the date of flight.
7. Tickets will be sent by **Thursday for Sunday** flights, by **Sunday for Tuesday** flights and on **Tuesday for Thursday** flights.
8. For MEDEVACs, SECEVACs or other Emergency requests outside of official office hours and/or workdays (Sunday-Thursday), contact +249 91 230 5973 or +249 91 216 7099 (WhatsApp).
9. To book with UNHAS and to board UNHAS aircraft, valid travel documents (Passport/UNLP) and valid visas, where applicable are required. Acquisition of valid visas is the responsibility of the traveller.
10. A helpful link for Kenya, visa eligibility: https://evisa.go.ke/eligibility
11. For Jordan, UNLP holders do not require visas to enter/transit in Jordan and most national passport holders may acquire a visa on arrival. If in transit for less than 10 hours there is no visa required. A helpful link for Jordan visa accessibility: https://moi.gov.jo/EN/Pages/Restricted_and_Non_Restricted_Countries_Nationalities
12. A partial cost recovery of USD two hundred ($200) per passenger booking, and USD three ($3.00) per 1kg of light Humanitarian Cargo will be charged. The booking fee is subject to change as endorsed by the Steering Committee.

Last updated Tuesday 04 July 2023