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Logistics Working Group

(31 May 2023)

AFGHANISTAN

AGENDA

1. Recap of Previous Action Points (from LWG meeting on April 26th, 2023)
2. LWG Communications, Meeting link etc.
3. Logistics Gaps & Needs Analysis (GNA)
4. Service Market Place (SMP)
5. Updates on Border Status and Customs Issues
6. Aviation-Related Update
    - PACTEC Flight Assessment
7. Shared Resources
8. Any Other Business (AOB)

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RECAP OF PREVIOUS ACTION POINTS

1. *Exemption Letter – Update sent to partners on the use of the exemption letter.*

2. *Customs standardization and streamlining has been taken up by the UN OMT. Member UN organizations have been asked to share internal SOPs for sector-specific customs procedures for review and consolidation.*

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LWG COMMUNICATIONS & ADMIN

- **Week 1**
  - Share slides from meeting
- **Week 2**
  - Follow up from previous meeting
    - Action Points & minutes
- **Week 3**
  - Meeting planning,
    - A call for action points/presentations
- **Week 4**
  - Reminder meeting link

MEETING LINK

Static link for all LWG meeting from now on

Microsoft Teams

Join on your computer, mobile app or room device

Click here to join the meeting

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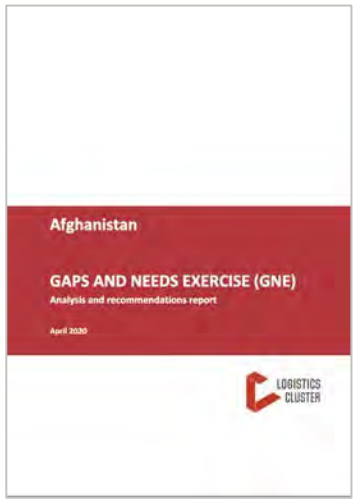
LOGISTICS GAPS & NEEDS ANALYSIS (GNA)

WHAT IS THE GNA?

1) An official report based on partners' feedback.
   - Quantified, data driven evaluation

WHY THE GNA?

1) A preliminary activity to LC activation
2) To assess existing/potential logistics gaps
3) To establish the relevant LC approach in Afghanistan



Afghanistan 2020 GNE (here)

WE CONSIDER THAT A GAP EXISTS WHEN:

1) Partners cannot access commercial service providers
2) No collaboration can be leveraged between partners.

More detailed slides on the GNA Process to be shared with these slides

WFP HUMANITARIAN LOGISTICS SERVICES

- Logistics Cluster/WG

- Health Supply Chain Unit

- Bilateral Service Provision and Service Integration Unit

- UN Humanitarian Response Depot (UNHRD)

SERVICE MARKET PLACE (SMP)

1. Service Marketplace
2. Partner Portal

- General Information
- Services
- How it Works
- Benefits

PARTNER PORTAL

One-Stop Shop for Partners to request WFP services

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SERVICE MARKET PLACE (SMP) | General Information

- The Service Marketplace is the WFP one-stop-shop for service provision, allowing the humanitarian community to request services by simply registering to the digital platform, in a streamlined and quick way.

- It offers a unique entry point and improves the end-to-end customer experience, from request submission up to the service final delivery, with continuous support, communication, and orders tracking.

SERVICE MARKET PLACE (SMP) | Services

The type of services it offers:

- **Inland Transport:** Facilitates movement of supplies to various locations and FDPs, within the country.
- **Storage:** The storage of food and non-food items.
- **Cargo Handling:** Loading/offloading of commodities and stock management.
- **And Many More:** E.g., Procurement, Fuel sourcing, Office premises rental, General Aviation…

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SERVICE MARKET PLACE (SMP) | How It Works

Four Step Process:

1. **Register:** After registration, your Account will be approved by WFP.
2. **Get an Agreement**: You will need a valid agreement with WFP to receive services.
3. **Request a Service:** By using the search tool you can filter the services you need.
4. **Track you Services:** Stay update with your requests.

- Register in a few steps
- Browse the service catalogue
- Send a digital service request
- Check the status of your order
- Ask questions & provide feedback
- View & download reports

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SERVICE MARKET PLACE (SMP) | Benefits

- Professional and User-friendly way of providing services
- Visibility on WFP service catalogue
- Tracking of service requests and orders status
- Streamlined communications with WFP
- Analytics and reporting based on connection with other systems
- Continuous support through a dedicated team

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✓ Greater *efficiency* of the humanitarian sector

Service Market Place (SMP) | Contacts

For more information on how to register and create a request download our,

WFP Service Marketplace
Quick Reference User Guide

Welcome to the WFP Service Marketplace!

This user guide will provide you with few essential information you need to easily navigate the platform and make the best use of its functionalities.

REGISTER & LOGIN

To begin, click on the 'Register to request services' button. Create a new account by providing a valid email address and a password.

A validation email is sent to the address provided. Confirm the account registration and fill a form with additional information.

The form will require the following mandatory information to be provided:

- Email address
- Password
- First and last name
- Organization
- Work title
- Country
- Phone number

WFP reviews user's details and approves the account. A message notifies the activation of the account.
You can now login!

[WFP Service Marketplace Quick Reference User Guide (here)]

OR

Contact us:

Besharat AHMAD
besharat.ahmad@wfp.org

Brian LANGDON
brian.langdon@wfp.org

LOGISTIC IMPACTS OF BAN ON FEMALE NATIONAL STAFF WORKERS

11 April 2023: Special Representative and the Resident Coordinator called for a one-month trial period where all national staff work from home

LWG Monitoring of Potential Impacts on Partner Logistics

- Organizational Staffing;
- Unanticipated impacts on humanitarian logistics providers and contractors;
- Supply Chain Planning: Slowed distributions; warehouse and storage overflow; pipeline backup.

Observed Impact?

- LWG has seen slight increase in requests from partners for storage

Logistics Capacity Assessment Update (LCA)

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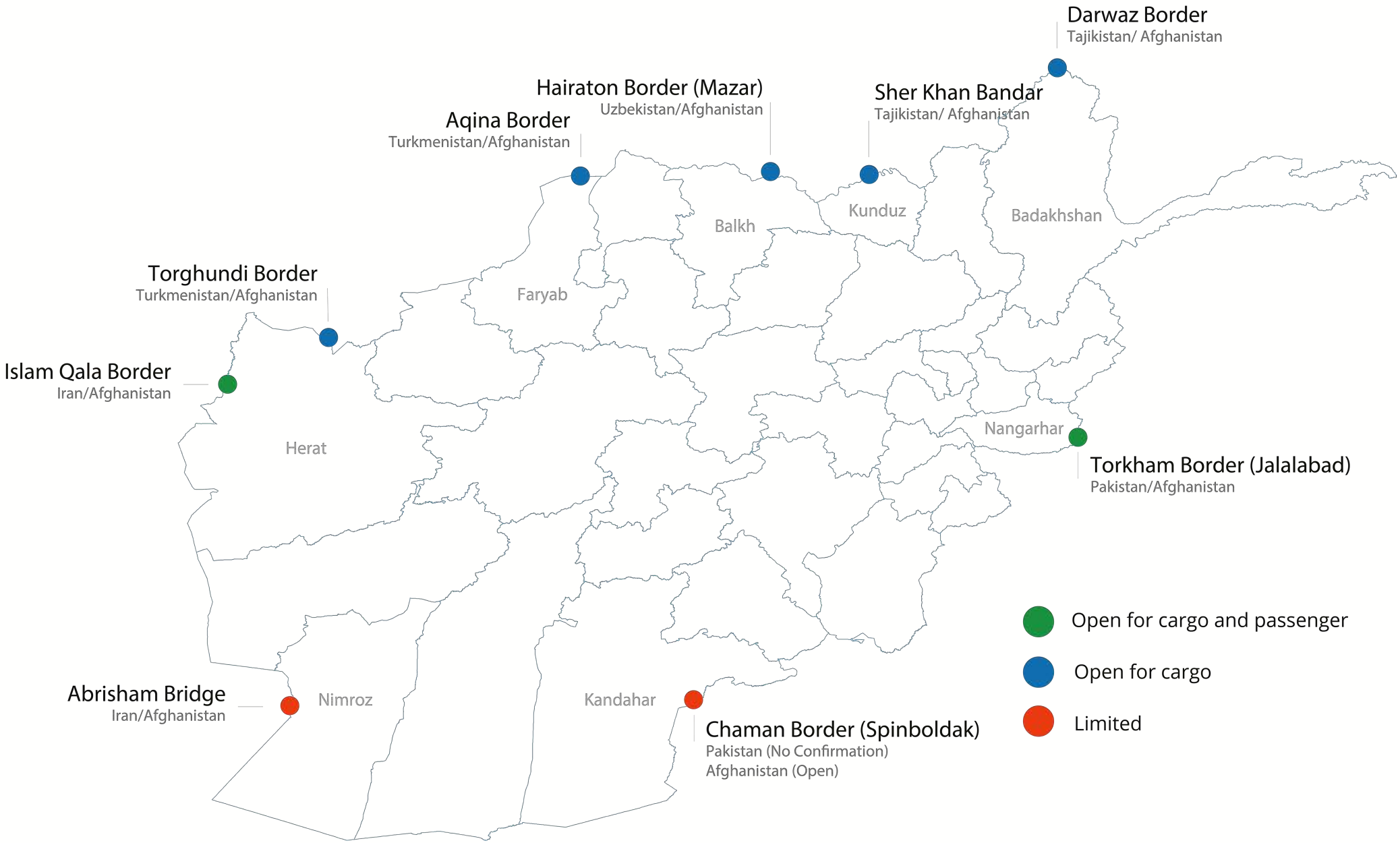
Border Status and Customs Issues (WFP Monitored)



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AVIATION UPDATES

UNHAS International (Passenger and light cargo service)

- Islamabad & Dushanbe airbridges operational.
- Doha airbridge operational
- Dubai airbridge operational through Al Maktoum International Airport

UNHAS Domestic (Passenger and light cargo service)

- Passenger and cargo to all domestic destinations operational

UNAMA (Passenger service only)

- Almaty airbridge is operational

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AVIATION UPDATES

Commercial Airlines (Passenger and cargo service)

- Mahan: Kabul — Teheran and Mashhad
- Taban: Kabul-Tehran and Mashhad, Kandahar-Mashhad
- Kish Air: Operated to Kandahar and Kabul.
- Ariana: Kabul — Dubai, Riyadh, Jeddah, and Islamabad (Al Ain ANN) UAE.
- KamAir: Kabul – Islamabad, Jeddah, Dubai, Abu Dhabi, Shanghai, Ankara, Tashkand, Istanbul

Freight Forwarders and Courier Services

- UPS services: Operational (Move One authorized UPS services)

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AVIATION UPDATES

PACTEC

- Operational

Contact:
hleutwyler@me.com
jwoodberry@pactec.net

PACTEC
International
Humanitarian Aid
PACTEC
QUEST
Partners In Aviation & Communications Technology
PZ-PTC

Operating in Afghanistan Since 1998 – 25 years

Donors:

- European Commission Humanitarian Aid Office (ECHO)
- Swiss Agency for Development and Cooperation (SDC)

jw

Serve with the NGO/Humanitarian Community to meet humanitarian needs in remote areas as a charitable, non-profit NGO flying for the benefit of Afghanistan

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What does PACTEC d

Humanitarian personnel/cargo transport to remote regions

Medical/Security Evacuations - where adequate health care is not available

We serve over 60 Humanitarian Organizations

(closed loop of approved humanitarian agencies)

Humanitarian Aid

Great challenges and barriers in reaching urgent needs…

- **Remoteness - Severe Terrain**
- **Challenging infrastructure**

Closure of many mountain passes and roads in winter

PACTEC operates 3 Quest Kodiak 100 aircraft to help humanitarian agencies overcome these barriers

Enabling:

- Urgent Humanitarian response
- Enabling basic health care, hospitals and clinics
- Food insecurity
- WASH
- Education
- Community Development

PACTEC has built or refurbished 22 airstrips in Afghanistan with permission of MOTA to help NGOs meet urgent humanitarian needs

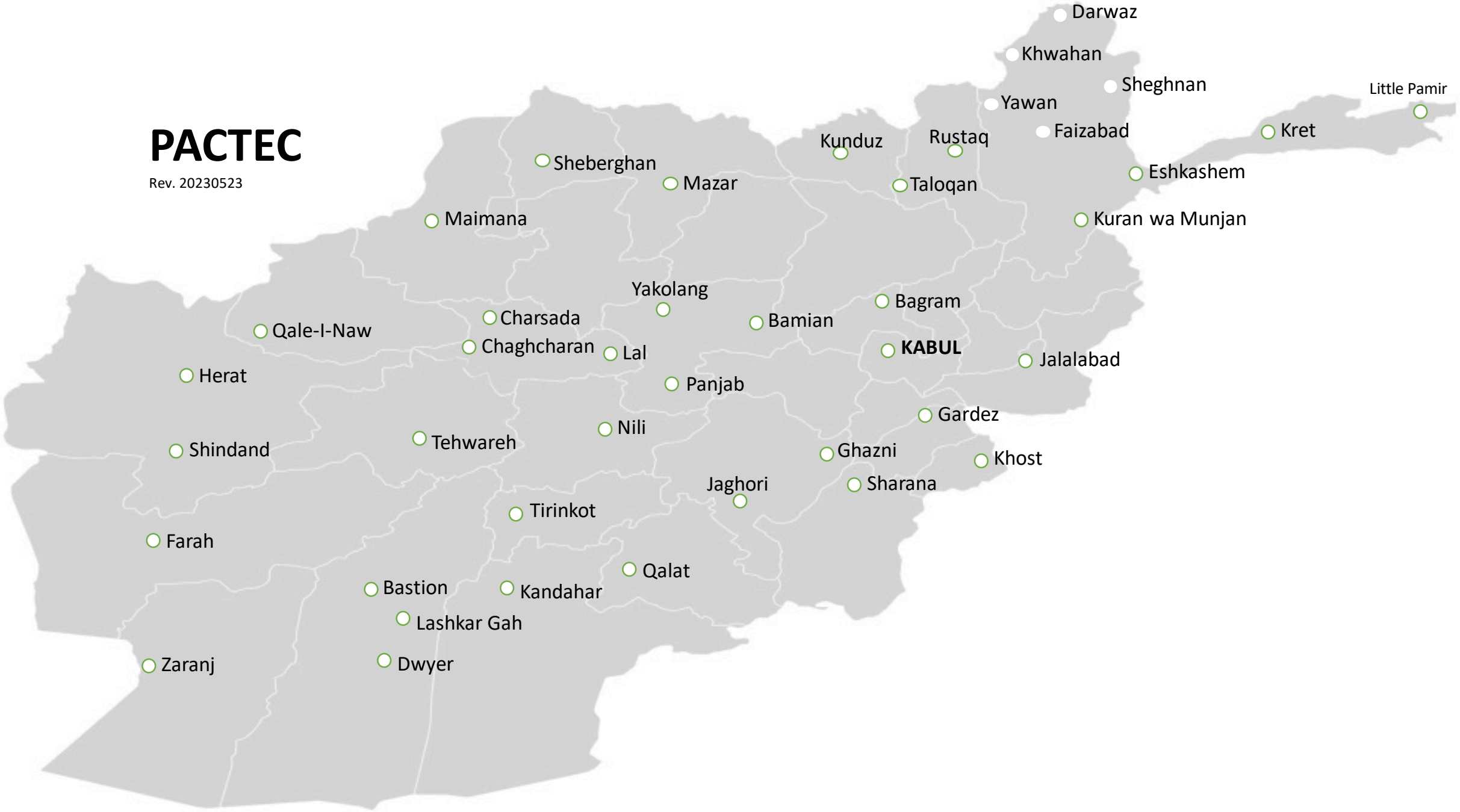
Active airstrip refurbishment project

New Airstrip opened up - Charsada January 2023

Snow clearance with communities in the winter

PACTEC

Rev. 20230523



PACTEC International

PACTEC Regular Shuttle Flights

Effective Date: 31 December 2022

Please note that all times are estimates

Humanitarian Aid

Saturday

Kabul	
Dep	07:00

Bamian	
Arr	07:50
Dep	08:10

LaL	
Arr	08:50
Dep	09:10

Chakhcharan	
Arr	09:30
Dep	09:50

Charsada	
Arr	09:50
Dep	10:00

Herat	
Arr	11:20
Dep	11:40

NILI	
Arr	01:00
Dep	01:20

Jaghori	
Arr	01:55
Dep	02:20

Kabul	
Arr	04:00

Sunday

Kabul	
Dep	07:00

Ishkoshem	
Arr	08:30
Dep	08:50

Sheghnan	
Arr	09:10
Dep	09:40

Faizabad	
Arr	10:10
Dep	10:30

Taloqan	
Arr	11:00
Dep	11:30

Kunduz	
Arr	11:40
Dep	12:00

Kabul	
Arr	13:20

Tuesday

Kabul	
Dep	07:00

Bamian	
Arr	07:50
Dep	08:10

LaL	
Arr	08:50
Dep	09:10

Chakhcharan	
Arr	09:30
Dep	09:50

Charsada	
Arr	09:50
Dep	10:00

Herat	
Arr	11:20
Dep	11:40

NILI	
Arr	01:00
Dep	01:20

Jaghori	
Arr	01:55
Dep	02:20

Kabul	
Arr	04:00

Wednesday

Kabul	
Dep	07:00

Ishkoshem	
Arr	08:30
Dep	08:50

Sheghnan	
Arr	09:10
Dep	09:40

Faizabad	
Arr	10:10
Dep	10:30

Taloqan	
Arr	11:00
Dep	11:30

Kunduz	
Arr	11:40
Dep	12:00

Kabul	
Arr	13:20

Special Charters Flights avialable Saturday thru Wednesday / Emergency Medical and Security Evacuation 7days a week

We Serve over 40 airports using Kodiak aircrafts (6 Seats)

Bagram, Bamian, Bozoi, Chakcharan, Darwaz, Dwyer, Eshkashem, Faizabad, Farah, Gardez, Herat, Jaghori, Jalalabad, Kabul, Kandahar, Karanmunjan, Khost, Khwahan, Kret, Kunduz, Lal, Lashkar Gah, Little Pamir, Maimana, Mazar-e-Sharif, Nili, Nimroz, Panjao, Pegish, Qala-E-Now, Qalat, Rustaq, Salerno, Sharena, Sheberghan, Sheghnan, Shindand, Talooqan, Trin Kowt(Uruzgan), Yakolang and Yawan, Charsada, Dewalak, Gulbahar, Ajrestan, Bastion, Shank, Shkamesh

Booking Office Contact

079 930 0837 / 070 028 2679

bookingkbl@pactec.net

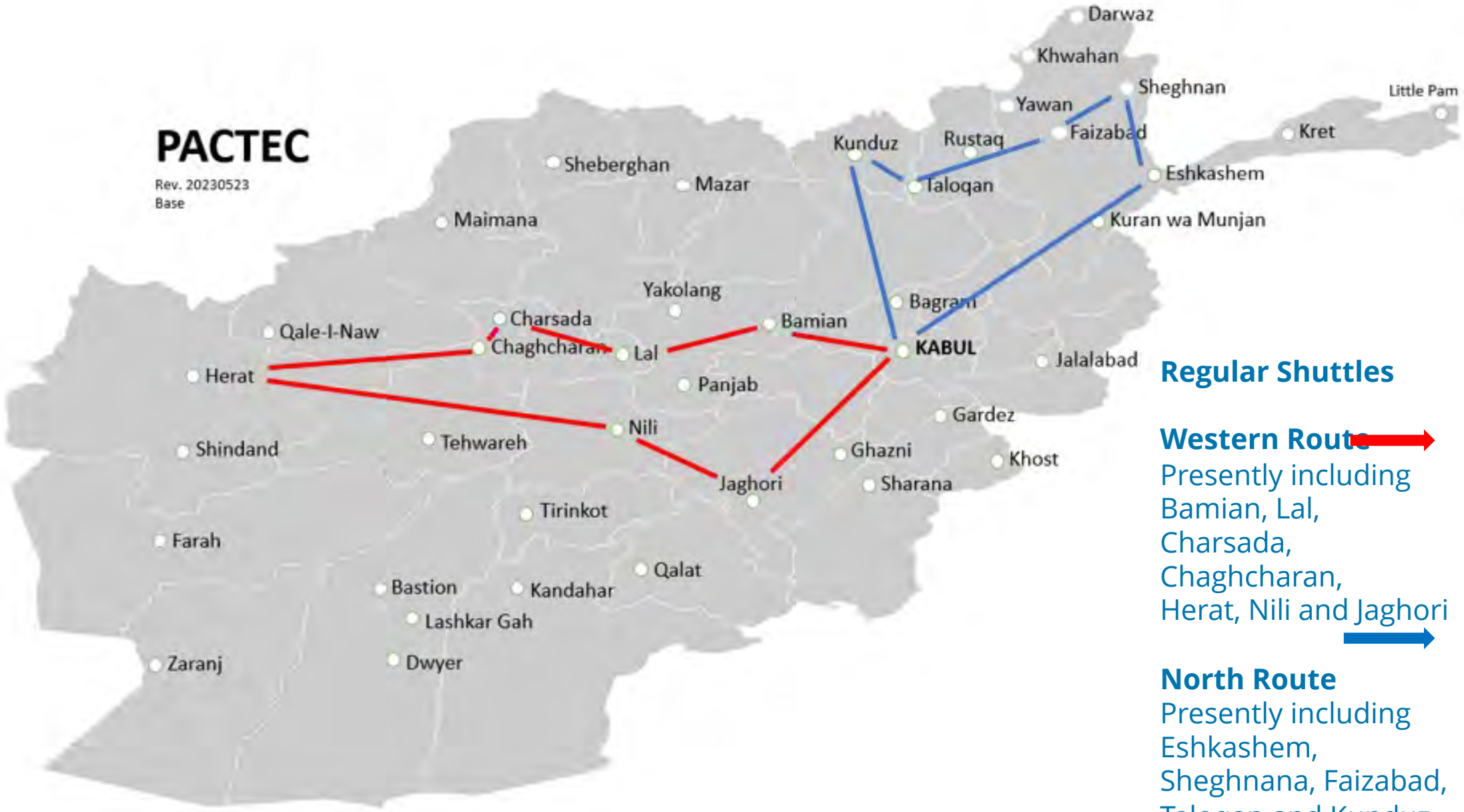
PACTEC EMERGENCY CONTACT

Please contact these numbers for any Medical or Security Emergencies

0701635958

Note:

PACTEC's regular charters are proposed routes but are flexibel to change in any way depending on customer needs. Please inform us of your needs when booking a flight and will can likely accommodate your need.



Regular Shuttles

Western Route
Presently including Bamian, Lal, Charsada, Chaghcharan, Herat, Nili and Jaghori

North Route
Presently including Eshkashem, Sheghnana, Faizabad, Taloqan and Kunduz

7 months average (minus winter 3)

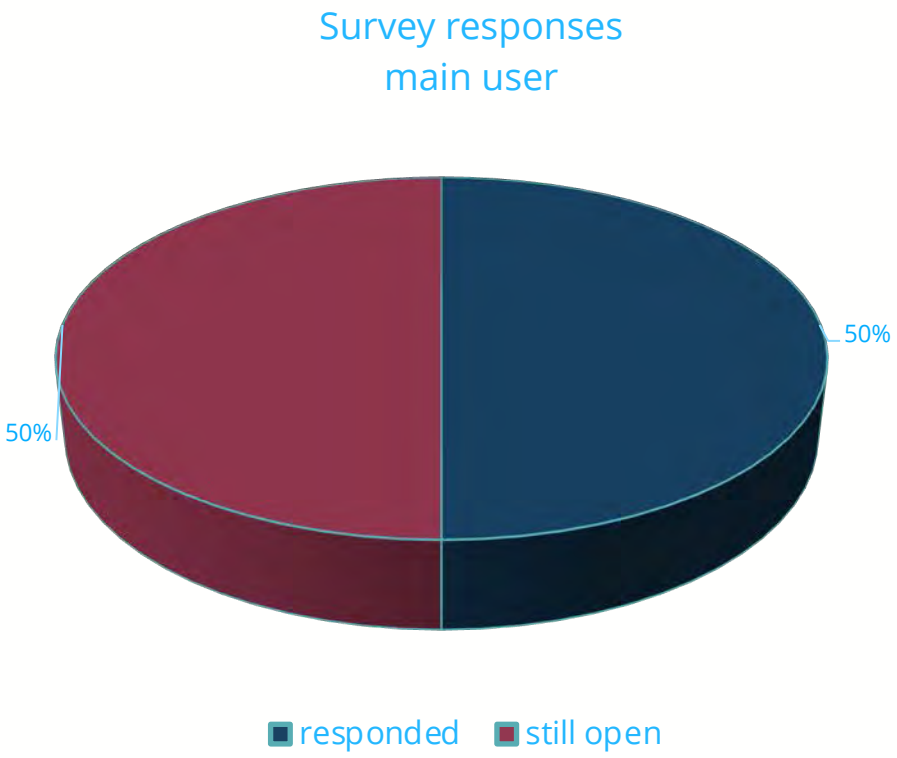
- Hours 104
- Pax 245
- Cargo 5MT
- Flights 105

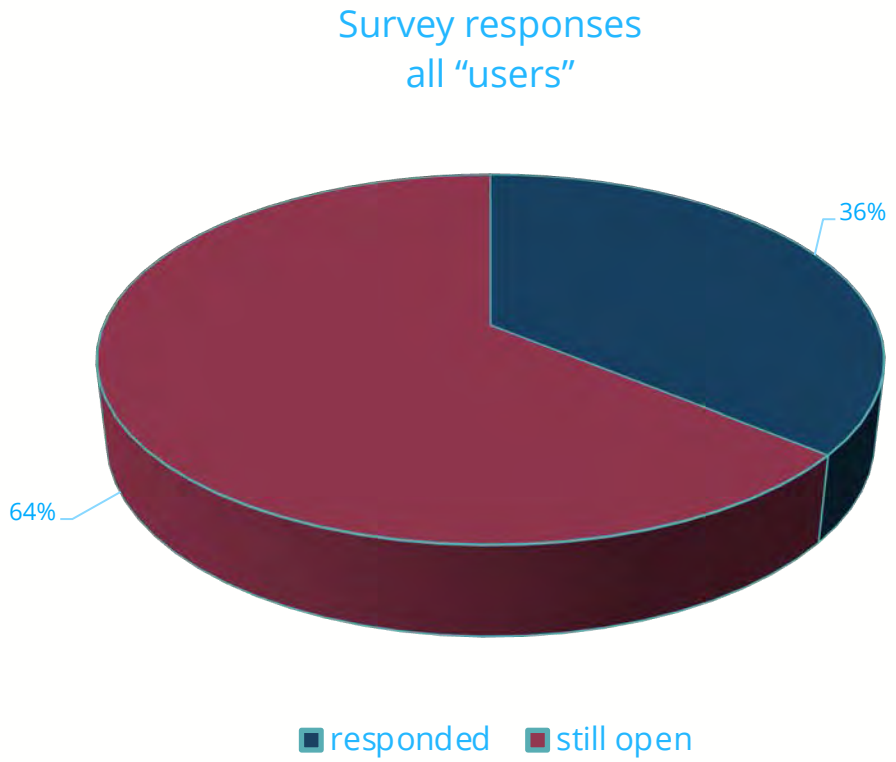
In May we will operate 120 plus hours

PACTEC Survey – Still Preliminary

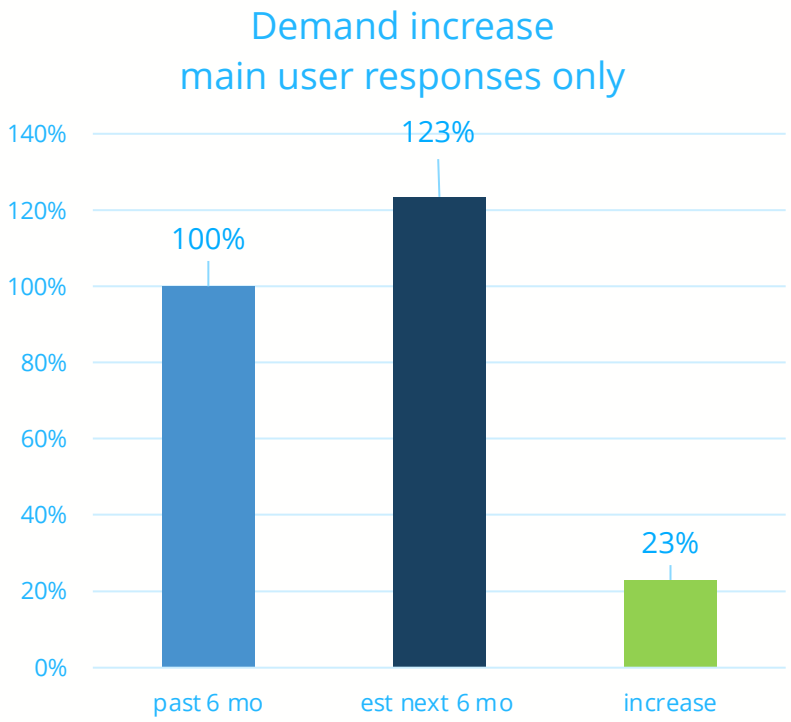
1. Estimated monthly passenger and cargo need looking forward?
2. Do our regular shuttles meet your needs?
3. Moving our weekend and possible new Shuttle Flight days?
4. New airstrip location need?

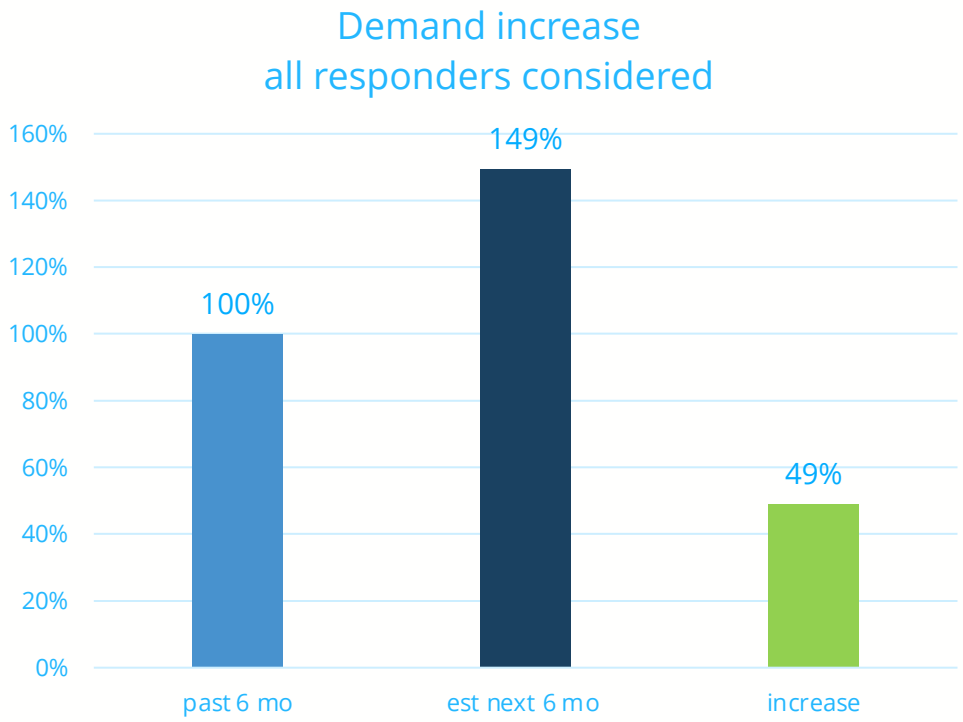
- **50% of our top 20 users have responded**
- **36% of all NGOs registered with us have responded**



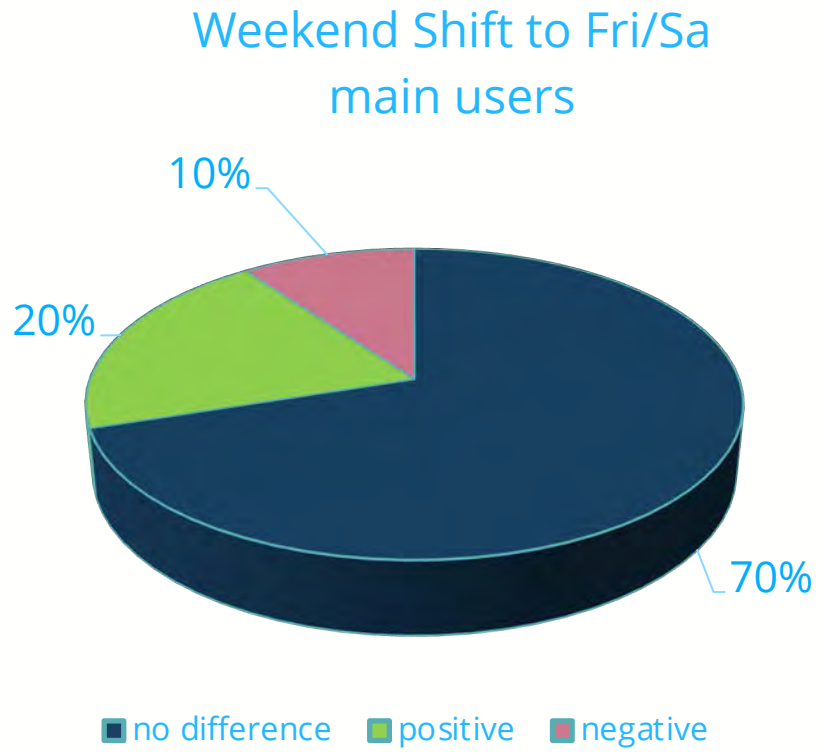


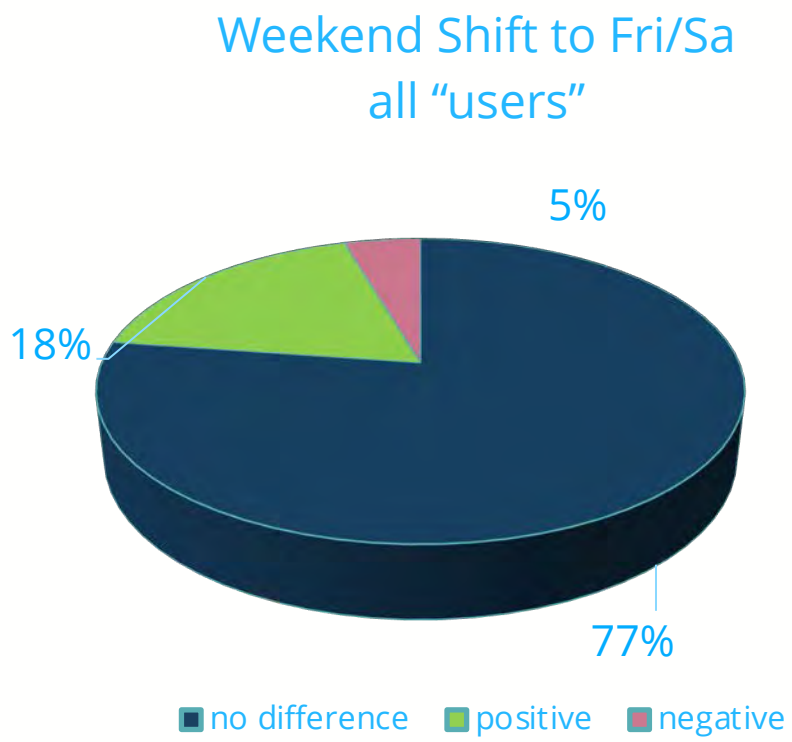
- **Increase in passenger demand from 23% to 49%**





- **Users responded the shuttle is meeting their needs**
- **Moving our weekend to Fri/Sat is favored – this will shift shuttle flight days**
- **Will work with UNHAS to coordinate before any shift happens**
- **Minimum one month pre-change announcement**





- **Several users indicated an interest an airstrip near Parun, Nuristan**
- **Survey still preliminary**

PC-12 Update – Q4

- Pressurized, all weather, twice as fast as our Kodiaks
- Still land on most the gravel/dirt airstrips we use
- Winter ops , Medevacs (Dubai), increased shuttle flight options due to range

- **Currently being upgraded/modified**
- **Training, registration, maintenance set up**

- How to register with us
- How to book with us
- Special 24/7 emergency contact

Booking Office Contact
079 930 0837 / 070 028 2679
bookingkbl@pactec.net

PACTEC EMERGENCY CONTACT

Please contact these numbers for any Medical or Security Emergencies

0701635958

Questions?

PACIFIC
N105MF

SHARED RESOURCES

- Ongoing - **IRC** is looking for information on RUTFs suppliers:
  - Muhammad Ziad Muhammad.Ziad@rescue.org
- Ongoing - **Intersos** is looking for cold chain storage for duration of one month:
  - Damien Chateau logistics.afghanistan@intersos.org
- Ongoing - **ICF** is looking for Information on packaging waste recycling:
  - Samantha Brangeon samantha.brangeon@icf.com
- Ongoing - **DRC** is looking for suppliers of mining explosive material:
  - Hamidullah Sediqi hamidullah.sediqi@drc.ngo
- Ongoing - **Save the Children** is looking for RCW50 refrigerator, cool boxes and information on vehicle rental rates in different provinces:
  - Khairuddin Khairkhwa khairuddin.khairkhwa@savethechildren.org,
  - Allan Tuazon Allan.Tuazon@savethechildren.org

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SHARED RESOURCES

- Ongoing - **Medair** is looking for old and used electronic equipment recycling company:
  - Jorg Kunz.kunz@medair.org
- Ongoing - **IMC** is looking for pre-qualified medical/pharma vendors:
  - Faisal Bariyaly mbariyaly@InternationalMedicalCorps.org
- Ongoing - **Medair** is looking into warehouse options for its projects in Uruzgan:
  - Jorg Kunz jorg.kunz@medair.org
- Ongoing - **International Medical Corps** is looking for vehicle rental vendors in Central, Eastern and Northern regions of Afghanistan:
  - Sohail Ahmad sohailahmed@InternationalMedicalCorps.org

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ANY OTHER BUSINESS (AOB)

- …
- …
- …

Next Logistics Working Group Meeting:

Wednesday, 28 June 11h00, Kabul

Contact us:

Paballo Mosala
paballo.mosala@wfp.org

Aria Noor
aria.noor@wfp.org

Muhanad Mowafq (Co-chair)
afg.logco@pu-ami.org

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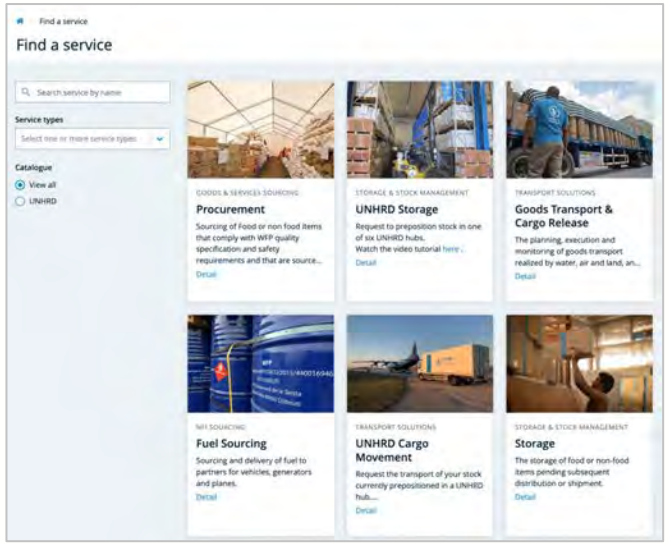
WHERE TO FIND WHAT?

Service Market Place

[Find a Service | SMP]



Logistics Working Group Web Page

[Afghanistan Country Page (here)]