

**LOCATION:** PUI-Sector Warehouse, Maiduguri

**DATE:** 06 November 2018

**CHAIR:** Logistics Sector Coordinator

**PARTICIPANTS:** ALIMA, Christian Aid, ICRC, International Organisation for Migration (IOM), International Rescue Committee (IRC), Medecins du Monde (MDM), Medecins Sans Frontieres – France (MSF-F), Medecins Sans Frontieres – Spain (MSF-E), Premiere Urgence Internationale (PUI), Secours Islamique France (SIF), Terre des Hommes (TdH),

**ACTION POINTS**

- The Logistics Sector will continue to engage Theatre Command regarding the current restrictions on the movement of fuel, for organisations using the Logistics Sector facilitation mechanism and those working independently.
- The Logistics Sector to compile contact lists of implementing partner focal points operating in the field locations.
- The Logistics Sector to look into options for driver training for partners.

**AGENDA:**

1. Introduction & Previous Action Points
2. Civil-Military Access
3. Storage Services Updates
4. Contingency Planning for 2019 National Elections
5. Gaps and Needs Survey Results
6. AOB

#### Introduction & Previous Action Points

- No action points to follow up on from the previous meeting.

#### Civil-Military Access

- Although the military have opened the road between Ngala and Rann, organisations are still limited to a maximum of 10 MT trucks. One NGO present reported they had to reload a 10 MT truck on to three other vehicles in Ngala before they could move through to Rann.
- While it remains difficult to obtain real-time and accurate updates regarding road conditions in these areas, partners were reminded to take full advantage of the different communication channels maintained by the Logistics Sector. These can be used to ask questions and provide feedback to/from other organisations, share experiences and lessons learned, and even to facilitate potential sharing of resources (such as truck-sharing). To be added to any of the following groups, please contact [Georgia.farley@wfp.org](mailto:Georgia.farley@wfp.org):
  - WhatsApp group: *Dispatch Plan – Partners* (for facilitating convoys, etc.);
  - WhatsApp group: *Dispatch – Road Security* (sharing issues regarding security and access related incidents impacting cargo/road transport);
  - Skype: *Logistics Sector Maiduguri – Group* (general information sharing and communication).
- Some organisations, particularly the different MSF operations, continue to face issues when attempting to move fuel and have repeatedly been restricted to 1,000 litres per location per week, which does not meet their operational needs.
- The Logistics Sector and OCHA have initiated discussions with Theatre Command, providing them with an overview of humanitarian fuel consumption and concerns over the existing limitation. Interlocutors from within the military have suggested to engage higher levels at Theatre Command, including the Chief of Staff, before

raising it more formally to the Theatre Commander. Unfortunately, initial discussions have not led to any assurances of a reversal or change in the current limitation, but the Sector will continue to raise the concerns of the partners.

### Storage Service Updates

- **Maiduguri**, operated by PUI: The satisfaction survey has been circulated by PUI but responses have so far been limited. The feedback will be used to shape the plans for next year in regards to the transition of the Maiduguri warehouse to a potential cost-recovery mechanism.
- **Monguno**, operated by Solidarites: No update.
- **Banki**, operated by INTERSOS: The movement of the common storage MSUs in Banki from the military base to the compound adjacent to the humanitarian hub is progressing quickly; one of the two common storage MSUs has already been relocated and the second will be completed this week.
- **Bama**, operated by INTERSOS: No update.
- **Ngala**, operated by eHealth: No update.
- **Rann**, to be operated by eHealth: eHealth staff have pulled out from the area; once they return, the Logistics Sector will work to make the site fully operational.
- **Damasak**, operated by ACTED: No update.
- **Dikwa**, operated by ACTED: No update.

### Contingency Planning for 2019 National Elections

- The Logistics Sector is encouraging all partners to consider the possible risks and challenges that could arise in the lead up to and during the national elections scheduled for February 2019. These could include, but are not limited, to the following:
  - Shortage or elevated costs of fuel;
  - Delays or suspension of transporters;
  - Limited goods available on the market;
  - Limited or suspended UNHAS flights; and
  - Insecurity resulting in the hibernation of staff in hubs and/or Maiduguri.
- Upstream impacts also need to be considered; for example, any problems in Lagos may have serious implications on the supply chain for Borno state.
- When asked about main concerns, organisations continue to note the rising cost of diesel, which is a common occurrence at this time of year in Nigeria. One organisation has conducted its own market survey and through careful selection has been able to find a reliable supplier; other organisations were encouraged to do the same.
- UNHAS will continue its planned operations throughout 2019, however, insecurity and impediments resulting from political and/or union activities still pose a risk that may impact UNHAS services. The Logistics Sector will continue to liaise closely with UNHAS and share pertinent updates with partners.
- Regarding mitigation measures, the Logistics Sector will begin reaching out to its implementing partners to compile contact lists of all focal points and staff based in the field hubs. Partners are encouraged to do the same. Lists of essential staff can also be used when planning a timely withdrawal from the deep field. Organisations that are planning to remove staff at any time throughout this process will need to forward plan as much as possible, as UNHAS has limited seats and trips available for each location at any given time.

### Gaps and Needs Partner Survey

- The Logistics Sector conducted an online Needs and Gaps Partner survey in October, as a forward-looking exercise to inform Logistics Sector planning and activities moving into 2019. The key findings are summarised here:
  - In 2019, many organisations will try to move into currently-hard-to-reach areas, and will need logistics/access support to do so. Based on partner feedback, the main planned areas of operation in 2019 include: Monguno, Dikwa, Bama, Rann, Gwoza, Ngala, Kukawa, Jere and Baga.
  - The main logistics challenges organisations are facing while trying to deliver items to final destinations continue to be: security constraints (cited by 63% of respondents); unavailability and/or unreliability of transporters/trucks (44%); lack of storage in areas of operations (31%); and local or international procurement (31%).
  - The main logistics challenges organisations are facing when trying to store in deep field locations are: security constraints (58%); lack of structures/buildings (58%); and lack of temperature-controlled storage (25%).
  - Trainings that would best enhance organisations' logistics capacities include: warehouse and stock management (69%); logistics capacity assessments (56%); multi-modal transport management (44%); and fleet management (38%).
  - Most organisations report to only interact with the military on a needs-only basis (for urgent matters), and the majority (56%) engage the Logistics Sector when facing access challenges. Key impediments when transporting goods via road are: poor physical road conditions (93%); bureaucratic restrictions (60%); security incidents or restrictions due to general insecurity (53%); and delays/denials at checkpoints (53%).
- Setting up further common storage sites in some of the above-mentioned locations is unlikely, but partners are reminded that the Logistics Sector has MSUs available for loan to partners who have storage needs in these areas. Erection training and installation can also be provided to facilitate this process.
- Organisations are also encouraged to cooperate and share resources; for example, by potentially accommodating other partner's items when acute needs arise. This same practise can be extended to potential truck/transport-sharing when organisations only need to move a small amount of cargo.
- The Logistics Sector is aware that many organisations have faced issues regarding customs clearance. As the Sector mandate is focused on the northeast, this has so far not been addressed. Moving into 2019, the Logistics Sector will be exploring ways of better supporting partners with these issues.
- Trainings will be a priority next year; a training schedule is currently being formulated. One NGO raised a need for driver trainings, both for staff- and hire-drivers. The Logistics Sector is not in a position to directly provide this, but will look into other options.
- The presentation of the survey results presented during the meeting is available [here](#).

### AOB

- The planned nationwide industrial strike by the Nigeria Labour Congress (NLC) and Trade Union Congress of Nigeria (TUC) scheduled on 06 November has been suspended for the time being. Any updates pertaining to road and air transport will be communicated with partners.

*The next Logistics Sector coordination meeting is scheduled for Tuesday, 20 November 2018 at 10:00 at the PUI-Sector Warehouse in Bolori II on Baga Road, opposite to the WFP warehouse complex in Maiduguri.*

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