

## Boat Passenger Transport

### OVERVIEW

This document provides an overview of the logistics services made available through the Logistics Sector, how humanitarian actors responding to the flood emergency in Malawi may access these services, and the conditions under which these services are to be provided.

Due to the limited access to flood affected areas in southern Malawi as outlined in the [Concept of Operations](#), the Logistics Sector is facilitating access to a boat passenger transport between Bangula and Nsanje district and Chikawawa to Chikawawa district on WFP-chartered boats.

Bookings for this service is done on a first-come-first-served basis.

*This document will be updated, and services provided may change as the situation evolves and operational requirements develop. Updated versions will be shared on the Malawi operations page (<https://logcluster.org/sector/mwi19a>) and shared via the mailing list.*

### KEY NOTES TO USERS

Any communications, requests, and all documentation related to these services should be sent to: [malawi.clustercargo@wfp.org](mailto:malawi.clustercargo@wfp.org).

- i) The Passenger Movement Request (PMR) is available on the Logistics Cluster website at: <https://logcluster.org/document/malawi-passenger-boat-booking-form>
- ii) All passengers are fully responsible to obtain from their organisation security clearance.
- iii) Passengers must comply with instructions and commands given by the Captain of the ship and/or the crew while on board.
- iv) Failure to respect any of the above requirements by any passenger will be reported to their respective organisation and the Logistics Sector will not be held responsible.

### HOW TO ACCESS THE BOAT PASSENGER TRANSPORT SERVICE

Transport schedules will be planned based on identified requirements and needs on the ground. Information relating to schedules and timings will be shared with partners as it becomes available.

#### A. TRANSPORT BOOKING

- Download the Passenger Movement Request Form (PMR) on the Logistics Cluster website at the following link: <https://logcluster.org/document/malawi-passenger-boat-booking-form>
- The PMR must be completed and submitted to: [malawi.clustercargo@wfp.org](mailto:malawi.clustercargo@wfp.org).
- Deadlines for booking are as following:
- **From Bangula to Nsanje district and From Chikawawa to Chickawawa district:** Passenger requests to be submitted at least 48 hours in advance of the requested date for transport.
- Passengers who fail to present a form of identification will not be accepted for travel.

<https://logcluster.org/sector/mwi19a>



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## **B. AWAIT CONFIRMATION**

- The Logistics Sector will confirm the booking/space on the vessel at least 24 hours before departure.
- In case of changes to the schedule, organisations' will be informed by email.

## **C. PRESENT FOR BOARDING**

- Passengers are required to bring and keep with themselves an identification card.
- No illicit items are authorised on board at all times, such as alcohol, drugs, weapons, and any non-authorised items by the vessel Captain and the authorities.
- All accompanying cargo may be subject to security inspection by the vessel Captain.
- All cancellations must be made XX hours in advance, as failure to cancel bookings in advance leads to other passengers being unable to travel.

## **D. WHILE ON BOARD**

- The vessel Captain is the highest-level authority regardless of passenger grade or position. Any passenger not complying with the vessel Captain requirements will be excluded from using the service again.

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