Due to ongoing instability and conflict in Ukraine since April 2014, areas primarily located in the Eastern part of the country have experienced a deteriorating humanitarian situation. Hundreds of thousands of Ukrainians have fled their homes and much of the population located in the most affected districts of Donetsk and Luhansk are experiencing limited or no access to humanitarian aid. The operating environment in the districts of Donetsk and Luhansk is volatile, with significant implications on the delivery of assistance. Damage to critical infrastructure as well as unexploded ordnance limit access to these regions, as do the administrative hurdles in place for delivering aid into Non-Government Controlled Areas.

In view of the urgent need for humanitarian assistance to reach the population of Eastern Ukraine, it has been required to scale up and augment existing logistics capacity and coordination mechanisms. The humanitarian community has requested the Logistics Cluster to help coordinate and facilitate the movement and handling of supplies into the conflict zone, based on the priorities set by the Humanitarian Coordinator, as well as to set up common temporary storage space on both sides of the conflict line. These services are initially on a fee to user base. Civil Military liaison in the non-government controlled areas to coordinate and ensure security is also seen as a necessity.

The Logistics Cluster (LC) facilitates coordination, information management, and, where necessary, logistics service provision, through the lead agency WFP, to ensure an effective and efficient logistics response for humanitarian organisations responding to the humanitarian emergency in Ukraine.

**Road Transport:**

- Access issues for cargo transport into the Non-Government Controlled Areas, both due to security and bureaucratic hurdles, have hampered the delivery of emergency relief goods to these regions. Common transport services have been established to provide a smooth, well organized and cost efficient supply chain from west to east on behalf of humanitarian organisations in order to ensure much needed food/NFI’s reach the affected population.
- Transport is provided at no cost to user from the transit warehouse in Dnipropetrovsk to Donetsk city and also Luhansk city upon a clear statement of intent from organisations that this option will be required.
- This service is accessed by submitting a Service Request Form, available at: [http://www.logcluster.org/service_request_form_ukraine](http://www.logcluster.org/service_request_form_ukraine).
The relevant paperwork required for passage into the NGCAs should also be submitted at this time. Documents include: a certificate of origin or proof of local purchase; a proforma invoice; a detailed packing list. The weight/volume of the cargo is required, and the contents of all kits should be detailed.

Detailed SOPs for all Logistics Cluster services are available at: www.logcluster.org/ops/ukr15a.

The Logistics Cluster remains available at all times to assist all humanitarian organisations with their logistics issues on a case by case basis.

Warehousing

- A common humanitarian transit warehouse has been established in Dnipropetrovsk. Temporary storage services can be accessed via Service Request Form. A Logistics Officer is on site in Dnipropetrovsk to assist with all operations.
- Common warehousing is also available in Donetsk to receive cargo for distribution or onward movement.
- Warehouse capacity has been identified in Luhansk and can be activated as soon as a clear need for it has been established.

Logistics Coordination:

- Logistics Cluster meetings are held bi-weekly in Kiev and will begin in Donetsk. Meanwhile LC representatives have been attending informal local meetings in Donetsk.
- Offices have been established in Kiev, Dnipropetrovsk and Donetsk. An office in Luhansk has been identified in case of requirement.
- The Logistics Cluster is participating in a working group alongside OCHA and representatives of those organisations most present in the NGCAs to discuss access issues and work on streamlining procedures at government levels.

Civ/Mil

- A Logistics Civil Military Liaison Officer is now based in Donetsk to facilitate logistics operations for all humanitarian organisations, as well as to assist in matters of staff security.

Information Management and GIS

- The Logistics Cluster has positioned an Information Officer in Kiev and an Information/Liaison Officer in Donetsk.
- Information is disseminated through the mailing list and via the Logistics Cluster website. These include meeting minutes, situation updates, an Logistics Capacity Assessment (LCA) for Ukraine, and other logistics-related information.
- GIS capacity for logistics mapping is provided by WFP Headquarters. Existing maps include: logistics planning maps of Ukraine, Eastern Ukraine, Donetsk and Luhansk, and a ConOps map.
- Other logistics maps can be created on request.
- All relevant documents and information are available for download at www.logcluster.org/ops/ukr15a

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