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<b>LOCATION</b>	Online/held remotely
<b>DATE</b>	22 December
<b>CHAIR</b>	Logistics Cluster
<b>PARTICIPANTS</b>	Catholic Relief Services (CRS), International Medical Corps (IMC), International Organization for Migration (IOM), Polish Humanitarian Action (PAH) Somalia, Somaus Help Inc., United Nations Children's Fund (UNICEF), United Nations Office for the Coordination of Humanitarian Affairs (OCHA), OXFAM, World Food Programme (WFP)
<b>ACTION POINTS</b>	<ul style="list-style-type: none"><li>• The Logistics Cluster to share the User Feedback Survey Results with partners.</li><li>• Partners to share any additional detailed feedback on how the Logistics Cluster can improve the quality of its services bilaterally.</li><li>• Partners to reach out to the Logistics Cluster with any updates on road access challenges.</li><li>• Partners to reach out to the Logistics Cluster with any final cargo movement requests for 2020.</li><li>• The Logistics Cluster to share inputs on tax exemptions with OCHA.</li></ul>
<b>AGENDA</b>	<ol style="list-style-type: none"><li>1. Action points review</li><li>2. Logs Cluster Situation Update - <b>Flood Response &amp; COVID 19</b></li><li>3. Cargo Transport Requirements</li><li>4. AOB</li></ol>

## 1. Action Points Review

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- The Logistics Cluster to inform partners of possible extension of tax exemptions of cargo arriving in Puntland, once followed up with OCHA – *ongoing*. *Partners encouraged to reach out to the Logistics Cluster team if facing any issues in securing tax exemptions for Puntland (specific to the Cyclone Gati response)*.
- Partners to continue to reach out to the Logistics Cluster with cargo movement requests - *ongoing*.
- Partners to use [somalia.clustercargo@wfp.org](mailto:somalia.clustercargo@wfp.org) for communication/inquiries for cargo movements and use WFP Service Marketplace to formalise requests - *ongoing*.
- All Service Level Agreements (SLAs) for 2020 will be expiring on 31 December 2020; partners will be contacted to renew SLAs for 2021 – *ongoing* – *the Logistics Cluster team continues to reach out to organisations bilaterally*.
- Partners to share any updates on road status or accessibility challenges to support the updating of the Logistics Cluster's Flood-Affected Roads Map - *ongoing*.

- Partners to send tax exemption inputs to [amelia.stewart@wfp.org](mailto:amelia.stewart@wfp.org) to add to the tracker – *ongoing*.

## 2. Situation Update – Flood Response & COVID-19

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- A situation update was given by the Logistics Cluster Coordinator. All airports in Somalia are open for passenger flights. The full basecamp lockdown of Mogadishu Airport (AAIA) continues to be eased gradually – the latest phase has been extended until end December, however the airport remains fully operational and no impact has been reported on partners' activities so far.
- The Logistics Cluster stated that as of last week, it was able to access the United Nations Support Office in Somalia (UNSOS) helicopter to fly to Qansahdhere from Baidoa – this was the first time that cargo had arrived on this airstrip since May following a security incident.
- Partners were encouraged to inform the Logistics Cluster with any access challenges or airstrip issues.
- The OCHA Access team is coordinating with the African Union Mission in Somalia (AMISOM) in order to facilitate access to Berdarle airstrip which has also been inaccessible since May.
- In terms of general access trends, it was noted that security and flooding constraints remain the main factors to affect access to key areas in Somalia. It was also noted that El Wak airstrip is being assessed for possible future usage by humanitarian partners.
- The latest UNHAS schedule, up to 31 December, now includes internal flights within Somalia. This has been published on the Logistics Cluster webpage [here](#). Due to very low demand on the Nairobi-Mogadishu-Nairobi flights on 24 and 31 December, these flights have been cancelled. The Nairobi-Mogadishu-Nairobi flights on Sunday 27 December are maintained.
- All ports remain operational. A new WFP time-chartered vessel, the MV Spiekeroog, is en route to Berbera to discharge and then reload. The latest schedule is available on the Logistics Cluster [Somalia webpage](#).
- The border between Belethawa, Dobleh and Elwak (Somalia) and Mandera (Kenya) remains closed. Borders between Ethiopia and Somalia remain closed though the local authorities from both sides periodically allow movement of people and commodities. Borders between Somaliland and Ethiopia and between Somaliland and Djibouti remain open for cross border trade.
- An update was also given on the status of flood-affected roads:
  - Ex Afgoye to Wanla Weyn - accessible by road.
  - Ex Balad to Jowhar – use of multimode transport still applies.
  - Bypass route via Afgoye to Jowhar is open and accessible by road.
  - Roads Bossaso-Xaafuun and Bossaso-Hurdia - currently only accessible by 4x4 trucks carrying less than 12 mt of cargo.
- The latest Logistics Cluster Flood-Affected Roads Map has been published on the [Somalia webpage](#). Partners were encouraged to share any updates on road status and the Logistics Cluster confirmed it would continue to monitor the situation and share any new information as available.

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### 3. Cargo Transport Requirements

- The Logistics Cluster gave an update on current cargo movements – it was noted that resources are still available for free-to-user cargo movements for flood response. For cargo movement requests, the Logistics Cluster encouraged partners to contact [somalia.clustercargo@wfp.org](mailto:somalia.clustercargo@wfp.org) for communication/inquiries of possible movements, and then use the WFP Service Marketplace to formalise requests.
- The Logistics Cluster encouraged all partners to register on the [Service Marketplace](#), as with an account already established, this will speed up the processing time for any future cargo movement requests. The Logistics Cluster encouraged all partners to inform the team of any issues that may be encountered when using the Service Marketplace.
- The Logistics Cluster indicated that the renewal of Service Level Agreements (SLA) for 2021 is ongoing and the renewal of almost all existing SLAs has been initiated. Any organisation without an SLA and willing to create one should contact [otavio.costa@wfp.org](mailto:otavio.costa@wfp.org) and [lucy.wambogo@wfp.org](mailto:lucy.wambogo@wfp.org).
- The Logistics Cluster presented an overview of free-to-user cargo movements for the year since activation of the cluster in April 2020:
  - 79 transport requests (78 for air transport and one for road) – 332.2 mt of cargo was transported by air and 36 mt was transported by road, with a grand total of 368.2 mt.
  - 69% of these movements were for the flood response, whereas 31% were for the COVID-19 response.
  - It was noted that the fulfilment cycle (from request to final delivery) of these requests was around two weeks – this varied throughout the year, and it was noted that when cargo was consolidated then there was a spike in movements.
  - As most of the requesters were UN or government agencies, the Logistics Cluster encouraged NGO partners to reach out and take advantage of the free-to-user services that could be provided.
  - It was also highlighted that Baidoa, Dolow, Kismayo, Bossaso and Jowhar were the top destinations for common service provision.

#### ***Logistics Cluster User Feedback Survey Results***

- The Cluster Coordinator presented the key results of the end of year User Feedback Survey. The survey received a good range of responses from multiple sectors such as Health, WASH, Shelter, Food Security, Nutrition, Logistics etc.
- The overall feedback was noted as very positive:
  - The Logistics Cluster Coordinator asked for additional and more concrete feedback from partners on the question ***How would you rate the common logistics services facilitated by the Logistics Cluster?***, as a couple of respondents had stated that the services related to sea and road transport was ‘poor’. It was noted that very few requests for free-to-user sea and road transport were received. The Logistics Cluster encouraged partners to share any additional feedback bilaterally.
  - In response to the question ***How would you describe the content/quality of the Logistics Cluster coordination***, 90% of respondents replied ‘very good/good’.

- Similarly, to the question **How would you rate the common logistics services facilitated by the Logistics Cluster?** 59% of respondents replied that they were 'very good', and 29.4% replied 'good'. The highest rating of responses for 'very good' fell under air transport with 79%.
- In response to the question **'What level of value do you think the Logistics Cluster, in providing coordination and information management, is providing your operational response?'** 30% of respondents selected 'Extreme Value' while 60% of respondents agreed that the Cluster provided 'Much Value'.
- In response to the question **'How would you rate the content/quality of the Logistics Cluster's information management?'** 65% of respondents found it 'very good' and 35% found it 'good' overall - 76% agreed the Logistics Cluster's information management was 'good' when it came to contributing to operational decision-making.
- The most referred to information management product as indicated by the respondents was the Coordination Meeting Minutes, then the UNHAS flight schedules, and lastly the Flood-Affected Road Maps.
- In terms of accessing operational information, respondents replied that the usability of the Logistics Cluster Somalia webpage (<https://logcluster.org/ops/som20a>) was overall very positive (23%), positive (47%) and 29% were 'neutral'. No responses highlighted 'negative' or 'very negative'.

## 4. AOB

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- The next meeting is tentatively scheduled for 12 January at 11:00 am EAT. The Logistics Cluster encouraged partners to share their ideas on what they would like to discuss at the next meeting.

## Contacts

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