

Logistics Emergency Teams

Annual Report 2013



Becoming better responders through preparedness

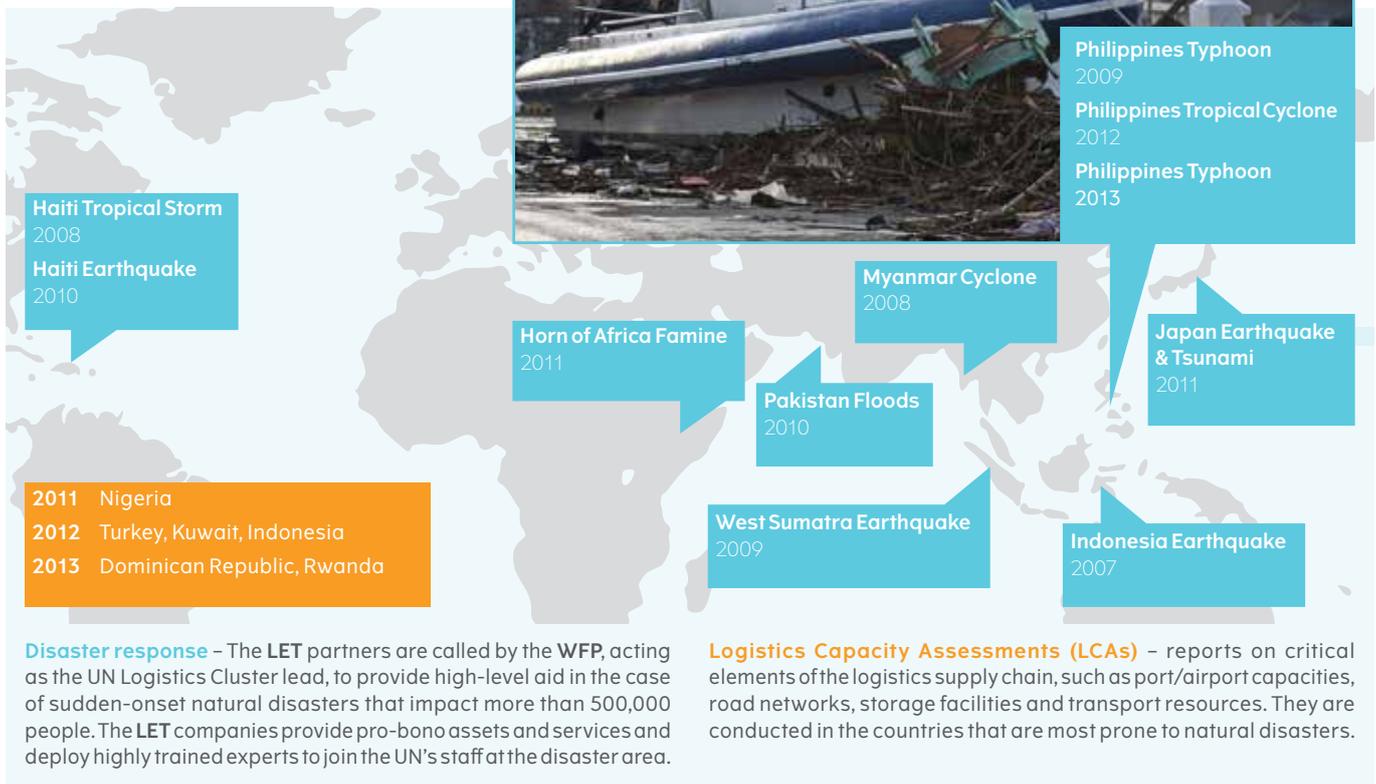
The **LET** is comprised of four of the largest global logistics and transportation companies: **Agility**, **TNT Express**, **UPS** and **Maersk**, which work together to support the Logistics Cluster led by United Nations World Food Program. The partnership was initiated by the World Economic Forum in 2005. The **LET** welcomes new members who are committed to the **LET** mission to work in collaboration with the Global Logistics Cluster to enhance global preparedness, response and recovery, through the deployment of personnel, resources and technical expertise.

The **LET** unites the capacity and resources of the logistics industry with the expertise and experience of the humanitarian community to provide more effective and efficient disaster relief. A key reason for cooperating through the **LET** is to provide demand-driven, efficient response. The **LET** is the first partnership of its kind, formalising a multi-stakeholder cooperation between the private and public sector. It remains one of the best WEF-initiated and operationalised public-private partnerships.

LET highlights 2013

- Approximately 100 humanitarian logisticians positioned for deployment all over the world throughout the Americas, Europe, Middle East/Africa and Asia regions
- Continued successful deployments in response to disasters
- The **LET** assisted the Logistics Cluster with two Logistics Capacity Assessments
- The mid-year **LET** steering committee meeting was hosted in July at the **UPS** country office in Istanbul, Turkey
- **TNT Express** elected to discontinue its participation in the **LET**. The company will focus its humanitarian activities on local, targeted initiatives in communities closer to where it works and operates.
- **UPS and TNT Express** took on joint responsibility as **LET** co-chairmen and have led the formalisation and development of key programme areas
- The **LET** did not engage in team member training in 2013. It is anticipated that **Agility** will work with the **LET** and Cluster in training volunteers throughout 2014
- The partnership was formalised with a Memorandum of Understanding signed by the **WFP** and **LET** members.

Disaster Response



LET vision: To provide pro bono services, expertise and assets to the Logistics Cluster for initial three to six weeks to support the humanitarian response to large scale natural disasters

LET Background & History

January 2005

The **Logistics Emergency Teams (LETs)** programme was initiated by its annual meeting in January to assist the UN World Food Program, which is the appointed Logistics Cluster Leader during large scale natural disasters, and the UN partner to the **LET**.

January 2008

The **LET** was officially operationalised at the World Economic Forum in Davos. The WEF facilitates the **LET** by providing a neutral platform for private sector logistics and transport companies to engage with the humanitarian community in response to a large scale natural disaster through the interface of the UN Global Logistics Cluster.

LET services

Operationally, the **LETs** are small teams of representatives from participant companies composed of logistics experts. The teams are deployed in support of the UN Global Logistics Cluster during times of natural disaster where UN security phase is at level three or below.



LET strategy Focus Areas

The **LET** partners together with the World Economic Forum, Logistics Cluster and INSEAD conducted a strategy workshop for 2013-2015 program management. Key outcomes of the workshop include the renewed and strengthened objectives in meeting the expectations of the Global Logistics Cluster and improving beneficiary outcomes.



LET Operations Summary 2013

Disaster Response: Philippines

Typhoon Haiyan, known locally as Typhoon Yolanda, was an exceptionally powerful tropical cyclone that devastated portions of Southeast Asia, particularly the Philippines, in early November 2013. It swept through central Philippines on 8 November damaging over a million homes.

Typhoon Haiyan (as of 10th January)



On behalf of the Global Logistics Cluster, **The World Food Program** requested **Logistics Emergency Team** support for warehousing, transport, and logistics support. The Cluster was convened in Manila, and it established its operations staging area in Cebu. The companies immediately nominated the representatives from the local offices in the Philippines who started coordination of assets to support relief activities. In Manila, **LET** members attended multiple Cluster planning and operations meetings to assist in establishing the **LET** operations. In the same time, **LET** Steering Committee members were in a regular contact with Logistics Cluster. management supporting effectiveness of local cross company coordination and decision making process.

LET Assistance



► The **LET** has contributed equipment and services in response to requests from the humanitarian community working on restoration of the disaster-stricken area.



Secondment of individuals

All the parties have offered on-site support by personnel specialised in warehouse management, health & safety, port operations and customs clearance, to help facilitate efficient aid supply chains and support transportation services for **WFP** shipments to impacted areas in the Philippines.

- **Agility** deployed a senior logistician to Tacloban to lead a team in clearing the Tacloban airport tarmac of cargo to enable more cargo carrying aircraft to land and discharge cargo
- **TNT Express** deployed 5 people to Tacloban airport and aviation
- **UPS** deployed 10 warehouse personnel for operations in Cebu and Tacloban and Logistics Manager to act as a lead coordinator serving as liaison to the Logistics Cluster coordinating **LET** operations and personnel in support of **WFP** efforts
- **Damco** on behalf of **Maersk Group** has deployed 3 people – a coordinator and two warehouse personnel to help with aid logistics and inventory management in the Tacloban area.
- In addition, **Maersk Group** has nominated a local representative to coordinate the work on the ground and deployed an H&S expert from **APM Terminals** who assessed the situation and provided needed training for local teams



LET counterparts worked together in designing the Philippines Department of Social Welfare and Development central warehouse that is used to store food and non-food relief items. They also worked with the Cluster and other stakeholders to aid in the design of the processes and work flow for an emergency food aid packaging facility. LET supported WFP efforts to reach survivors on the island of Leyte, providing supply chain solutions including customs clearance services and guidance to multiple NGOs. LET assisted in filling critical gaps and enhancing humanitarian effectiveness, e.g. forklifts provided by LET helped clear cargo from airfields swiftly.

"The LET has been a tremendous assistance for the humanitarian community in the Philippines and was very quick to respond"

John Myraunet
Logistics Cluster Coordinator, World Food Programme

The companies offered logistics services and assets including warehousing, local transport, equipment and ancillary services needed by the Cluster and local government agencies. In particular:

 **Warehousing**

- **Agility:** 2000 square meters (21,000 square feet) of warehouse space in the free trade zone operations, including management and oversight of the Cluster cargo which included humanitarian items such as tents, medicines, medical kits, water filtration units, life support kits, IT and telecom equipment, reconstruction materials, education kits, tarps, emergency food supplies and other similar humanitarian items
- **UPS:** 2500 square metres of warehouse space in Cebu (stand-by)
- **Maersk Group:** reefer container and 50 dry containers for storage

 **Service provisions including transportation and customs clearance**

- **All the companies:** customs clearance assistance
- **Agility:** ad-hoc local trucking transport services to the Cluster in Cebu and Manila
- **UPS:** 3 trucks for daily transport of relief goods and one in-kind humanitarian relief flight for the WFP transporting 20,000 tarps (88 metric tonnes) to assist recovery efforts in the Philippines.
- **Maersk Group:** truck and sea container transport (reefer and dry) of relief items such as emergency shelter kits from Mumbai and Karachi (total of 300 MT)

 **Asset deployment**

All the companies: material handling equipment including forklifts and pallet jacks to enable safer and more efficient warehouse operations



▲ The LET had additional team members on stand-by for immediate deployment in case more resources were required to be deployed.

Logistics Capacity Assessments

LET assisted the World Food Programme in updating Logistics Capacity Assessments to strengthen response capabilities in areas the WFP deems high risk. In 2013, LET provided both on-site and remote support and contact information for the Logistics Cluster during Logistics Capacity Assessments in Rwanda, Sri Lanka, Madagascar, Dominican Republic and Belize. UPS led the coordination on behalf of the LET in supporting the development of LCAs in the Dominican Republic and Rwanda. TNT Express provided hands on support in the Logistics Capacity Assessment for Indonesia late 2012, early 2013. Agility offered support to the Cluster in its 2013 Logistics Capacity Assessments in Central Asia, but due to the Philippines disaster that project has been delayed.

LCAs in 2013



2 countries



480 hours of
skilled volunteer
service



6 employees
deployed

LCA: Dominican Republic

LET deployed four Logistics Emergency team members for a total of 320 hours of skilled volunteer service to enhance global response capabilities of the WFP in the Dominican Republic. UPS and Maersk LET team members completed a two week Logistics Capacity Assessment in June. During their assignment traveled 1500km to update assessments for seven of the largest airport operations in the Dominican Republic. They documented available airport capacities, landing capabilities, aircraft handling equipment, on-site warehousing, fuel suppliers and air services vendors.

LCA: Rwanda

UPS deployed its two employees to Rwanda to work on a Logistics Capacity Assessment (LCA) for the World Food Programme. WFP already had a Logistics Capacity Assessment (LCA) document created in 2007, however the purpose of the project was to update the LCA with new information and specifically address the transportation of supplies to Democratic Republic of Congo with Rwanda as a hub or transit point. The assessment included one week in the field traveling to the border of the Democratic Republic of Congo and one additional week updating the LCA data in a revised format. The LET members provided a combined 160 hours of skilled volunteer support during their assignment, updating road quality, and warehouse availability and transportation capacity along the primary relief corridors leading to border crossings for the Democratic Republic of Congo.

