



**Emergency: M 7.7 Earthquake in Indonesia**  
**CUSTOMS IMMIGRATION AND QUARANTINE PROCEDURES (CIQP)**  
**INFORMATION NO.1**  
**Last updated on 05 October 2018**

1	<u><b>REQUEST FOR INTERNATIONAL ASSISTANCE</b></u>	<p>The Government of Indonesia has stated that they will carefully review and clear all forms of international assistance. Countries and organizations are required to <b>use the form with the link below and wait for the approval of the authorities.</b></p> <p><a href="https://docs.google.com/forms/d/e/1FAIpQLSd6Kipg-hsUg5rbU1cJYnVir47RtqgSlzQC_sva-HcvvYtBTA/viewform">https://docs.google.com/forms/d/e/1FAIpQLSd6Kipg-hsUg5rbU1cJYnVir47RtqgSlzQC_sva-HcvvYtBTA/viewform</a></p> <p>The Indonesian Government has formed a Task Force to receive and manage humanitarian assistance from the domestic and foreign country, which include Coordinating Ministry for Political, Law, and Security Affairs (Kemenkopolhukam), Ministry of Foreign Affairs, and BNPB.</p> <p>Acceptance of foreign humanitarian assistance <b>through one door</b> in the Ministry of Foreign Affairs.</p> <p>Any financial donation from the foreign government should be channeled through National Board for the Disaster Relief (BNPB, <i>sic</i>). It is suggested that the financial donation from the Red Cross and NGOs be addressed to the Palang Merah Indonesia (Indonesian Red Cross).</p> <p>AHA - Situation Update NO.6 (4 Oct. 2018)– Sulawesi EQ in Indonesia available on this link: <a href="https://ahacentre.org/situation-update/situation-update-no-6-sulawesi-earthquake-04-october-2018/">https://ahacentre.org/situation-update/situation-update-no-6-sulawesi-earthquake-04-october-2018/</a></p>
---	--	--



2	<b><u>ENTRY POINTS</u></b>	<ul style="list-style-type: none"> <li>• Airports (<a href="#">See Airport Situation Report NO 3</a> on VOSOCC):</li> </ul> <p><b>CIQP facilities and process for international assistance can <u>only</u> be done at Balikpapan Airport (BNP Airport).</b> Other point of entry at Halim Perdanakusuma Airport (Jakarta) and Makassar Airport are only designated for domestic / in-country relief items. Arrangements will be made by the Indonesian Air Force.</p> <p>Palu Airport is being operated by the military: priority given to Emergency, Search and Rescue and for humanitarian mission. <b>Commercial flights are now operating.</b> The airport buildings are damaged, and most of the roof has collapsed. The usable runway length has been reduced to 2 km allowing only C130 aircrafts and below to land.</p> <ul style="list-style-type: none"> <li>• Port:</li> </ul> <p>Pantoloan Port in Palu is operated by PELINDO (Indonesian Port Service). Road access to the port is passable but restricted by debris. The dock is able to provide limited operations. Ships that can be accommodated are roll-on/roll-off, ferry or general cargo ships with an onboard crane. Travel time by sea from Balikpapan is estimated at around 24-30 hours. There appear to be 3 forklifts at the port that are not currently operational due to lack of fuel.</p> <p><i>Sources: Directorate General of Customs and Excise in Indonesia AHA - Situation Update NO.6 (4 Oct. 2018)</i></p>
3	<b><u>CONTACT NAME AND EMAIL</u></b> of a focal point at Customs Facilities Division:	<p>Mr. Evi Octavia Mr. Yudha email: <a href="mailto:pembebasanbeacukai@gmail.com">pembebasanbeacukai@gmail.com</a></p>
4	Establishment of a <b><u>ONE STOP SHOP</u></b>	(Information not available yet)



5	<p><b>List of emergency relief consignments</b> that will be cleared as a priority by Customs officials at entry point:</p>	<p>Based on the Letter D/01853/10/10/2018/16 from the Ministry of Foreign Affairs sent to the AHA Centre on 3 October 2018, it can be informed that Government of Indonesia has decided to receive, for the time being, foreign assistance as follows:</p> <ul style="list-style-type: none"> <li>- air transportations - the type of the aircraft is Hercules C-130, or alike. It is strongly advised that prior to the departure of the aircrafts from the sending states, the Embassy concerned in Jakarta sends the Verbal Note providing flight manifest to the Ministry for the flight clearance approval. In addition to this, the entry point for the aircraft is Sepinggan airport in Balikpapan. All operational and overhead costs shall be borne by the sending states;</li> <li>- tents (shelter kits);</li> <li>- water treatment;</li> <li>- electric generators.</li> </ul> <p>Other needs are to be fulfilled from in-country resources.</p>
6	<p>List of <b>CLEARING AGENTS</b></p>	<p>(Information not available yet)</p>
7	<p>Provisions of the Customs Code related to <b>TAX EXEMPTION</b>:</p> <p><b>Procedure for tax exemption:</b></p>	<p>Meanwhile regarding to customs regulations based on the Finance Ministerial Decree No. 69/PMK.04/2012 stated that import duty (taxes) will not be charged for goods that of disaster reliefs and or donations during the disaster emergency response period to the transition during emergency response to reconstruction and during the reconstruction period.</p> <p>The Indonesian Customs will support and provide accelerated services including import duty exemptions. For aircraft that will be in Indonesia for a while, can use the temporary import procedure (see point 10 below).</p>
8	<p><b>PRE-ARRIVAL</b> clearance procedure:</p>	<p>Every single donation be it from NGOs, Central Government and or District Government and or from International organisation <b>must be submitted through The National Disaster Mitigation Agency (BNPB)</b> and the organization must fill and apply for duty exemption forms <u>prior</u> to transporting the donations.</p> <p>The main contact person for BNPB is <b>Mr. Sutopo</b>, Chief of Data and Information Center BNPB.</p>

9	Customs clearance <b>DOCUMENTS</b> required to clear emergency relief consignments:	(Information not available yet)
10	<b>TEMPORARY ADMISSION procedure:</b>	<p>To speed up the process of importation, you can use <i>Vooruitslag</i>.</p> <p><i>Vooruitslag</i> is an imported goods management tool that allows you to submit customs documents later. <i>Vooruitslag</i> facilities are dedicated to importers who have applied for exemption or relief from import duties (import taxes and/or excise) and have not yet made a decision concerning the granting of the installation. <i>Vooruitslag</i> approval may be approved, particularly for imported goods intended for natural disaster management, even if the importer has not requested the installation in question.</p> <p>More information on the following link : <a href="http://www.bppk.kemenkeu.go.id/id/publikasi/artikel/148-artikel-bea-dan-cukai/20143-mengenal-fasilitas-pabean-dan-bea-masuk-fasilitas-prosedural-kepabeanan">http://www.bppk.kemenkeu.go.id/id/publikasi/artikel/148-artikel-bea-dan-cukai/20143-mengenal-fasilitas-pabean-dan-bea-masuk-fasilitas-prosedural-kepabeanan</a></p>



**LIST OF DOCUMENTS TO PROVIDE DURING THE EMERGENCY PHASE**

	<b>NFI</b>	<b>Medicines and Medical Supplies</b>	<b>Telecommunications Equipment</b>	<b>Vehicles</b>
<b>Customs Declaration</b>	Original	Original	Original	Original
<b>AWB/BoL/Waybill</b>				
<b>Packing List</b>				
<b>Invoice/Donation Certificate</b>				
<b>Other?</b>				

- **IMMIGRATION:**

In conform with the Presidential Decree No.21/2016 that as of March 2nd 2016, Indonesia has **exempted visa requirements to citizens of 169 nationalities** for only 30 days visit, non-extendable or convertible into another kind of stay permit.

The 169 countries, special administrative regions of a country, and entities are:

Albania, Algeria, Andorra, Angola, Antigua and Barbuda, Argentina, Armenia, Australia, Austria, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bhutan, Bolivia, Bosnia and Herzegovina, Botswana, Brazil, Brunei Darussalam, Bulgaria, Burkina Faso, Burundi, Cambodia, Canada, Cape Verde, Chad, Chile, China, Czech Republic, Comoros, Costa Rica, Croatia, Cuba, Cyprus, Denmark, Commonwealth of Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Estonia, Fiji, Finland, France, Gabon, Gambia, Georgia, Germany, Ghana, Greece, Grenada, Guatemala, Guyana, Haiti, Holy See (Vatican City), Honduras, Hong Kong (SAR of China), Hungary, Iceland, India, Ireland, Italy, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kiribati, Republic of Korea, Kuwait, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liechtenstein, Lithuania, Luxembourg, Macao (SAR of China), Macedonia, Madagascar, Maldives, Malawi, Malaysia, Mali, Malta, Marshall Islands, Mauritania, Mauritius, Mexico, Moldova, Monaco, Mongolia, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Zealand, Netherlands, Nicaragua, Norway, Oman, Palau, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russia, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Samoa, San Marino, Sao Tome and Principe, Saudi Arabia, Senegal, Serbia, Seychelles, Singapore, Slovakia, Slovenia, Solomon Islands, South Africa, Spain, Sri Lanka, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, Ukraine, United Kingdom, United States of America, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Zambia, and Zimbabwe.

See the following link: <http://www.imigrasi.go.id/index.php/en/berita/berita-utama/998-169-countries-get-visa-free-facility>