WELCOME
Anne O’Mahony
International Programs Director
Elizabeth Keogh
First Secretary, Humanitarian Unit
Development Cooperation and Africa Division
Jakob Kern
Director of Supply Chain
Stephen Cahill
MEETING OBJECTIVES

• Update on what has been done since Dubai meeting in April 2019

• Move forward with the Strategy Implementation Plan

• Jointly reflect on the concept of approaching logistics as a programmatic function

• Provide a platform for networking and exchange
EXPECTED OUTCOMES

• Finalised Strategy Implementation Plan

• List of community members signed up for activities in the Strategy Implementation Plan

• Newly elected NGO SAG member

• Comfortable, participatory and productive exchange resulting in substantive input on agenda topics
AGENDA

Welcome and Introductions from Concern Worldwide and Irish Aid

BREAK – 10:00

SAG Update

Strategy Bonanza

LUNCH – 12:00

Introduction from GOAL

We Want To Hear Your Inner Strategist

Development of best practice and universal standards for humanitarian transport and logistics – Inspire Consortium

BREAK – 15:30

Preparedness Discussion

Wrap Up
HOUSEKEEPING
SOCIAL MEDIA

#LogClusterGM

logcluster.org   |    @logcluster   |    @logcluster   |    @logcluster
UPDATE

• Venezuela
• Bahamas
• Libya
• Logistics Capacity Assessments
• Alternative Partnerships
PREVIOUS ACTION POINTS

• SAG to share revised Terms of Reference for the SAG and Working Groups with partners for endorsement

• Partners to volunteer to support the development of the strategy implementation plan for the remaining three goals in the strategy

• Include a breakdown of activity costs, including the amount of funds spent on training in future finance update presentations
SAG Update

September 2019
REMINDER: SAG COMPOSITION

STRUCTURE

8 MEMBERS FOR 2 YEARS

- 3 NON GOVERNMENTAL ORGANISATIONS (Voting Member)
- 2 GOVERNMENTAL ORGANISATIONS (Voting Member)
- 1 WFP PERMANENT SEAT (Voting Member)
- 1 FIXED CHAIR (Voting Member, Tie Breaker Vote Only)
- 1 FIELD LOGISTICS CLUSTER COORDINATOR OBSERVER (Non-voting Member)
CURRENT SAG MEMBERS

**NON GOVERNMENTAL ORGANISATIONS**

**SUSAN HODGSON**
Head of Humanitarian Supply Chain, Save the Children.

**FABRICE PERROT**
Director of Logistics, Solidarités International.

**VACANT**
There is a currently a vacant NGO seat on the SAG.

**WFP**

**JAKOB KERN**
Director of Supply Chain, World Food Programme.

**FIELD CLUSTER COORDINATOR**

**GOVERNMENTAL ORGANISATIONS**

**DIDIER MERCKX**

**THEO LINGENS**

**ATHALIE MAYO**

**KATJA HILDEBRAND**

VOTE On DAY 2
Athalie Mayo appointed as the new Global Logistics Coordinator, and will take as the Fixed Chair of the SAG

New Field Cluster Coordinator – Katja Hildebrand

4 Meetings since last GLM

1,034 SAG page views so far

1 email received
TERMS OF REFERENCE REVIEW

SAG ToR
- Review of the initial version (first version since SAG’s creation)
- Simplification of the initial ToR
- Clarification of SAG’s role following the Rome meeting

➤ Copy sent to all partners as a pre-read
No comments and/or clarification ➤ New ToR validated

Working Group (WG) ToR
- Final review after Dubai meeting
- Sent to partners and validated
- Recap on the WG ToR during WG session to be held on Day 2
CURRENT STRATEGY AND IMPLEMENTATION PLAN

• Communication sent to all partners in August confirming that the decision had been made by the SAG to further extend the strategy in its current form through until 2021.

• The Implementation plan will be presented at this meeting for finalisation, next steps and actions required
## SAG WORKING GROUP UPDATE

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<thead>
<tr>
<th>WORKING GROUP</th>
<th>Lead</th>
<th>SAG Focal Point</th>
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<tr>
<td>KPI/Implementation Plan</td>
<td>BRC / Global Cell</td>
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<td>HI &amp; WHH</td>
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Election will take place on day 2!

1 NGO seat open

We need you!

YOU ARE THE SAG!

THE CLUSTER IS YOURS!
QUESTIONS?
Strategy Bonanza
GOALS FOR DUBLIN

1. Review and finalise the Plan

2. Clarity on next steps
   - Management of plan
   - How to take activities forward
   - Timeline

3. Sign up for the Plan activities
   - What am I committing to?
Decision to commission review of strategy

Strategy Working Group starts

Strategy plan session, Goal 3 and priorities

Draft Plan Presentation Management of plan

Sign up, targets, baseline, KPIs

Desk review conducted on global level responsibilities of the Logistics Cluster:
IASC policy and guidance
Other Cluster global level strategy papers

Needs/gaps identified to inform outputs/activities:
Mapping of Lessons learned findings 2012-2019
Interviews with Global Logistics Cluster Support Team and operations
Inputs from the Preparedness, KPIs, and Lessons learned working groups
Global meeting strategy sessions in Rome and Dubai

FROM LEYSIN 2017 TO DUBLIN 2019
WHY DO WE NEED A PLAN?

1. **Determine activities** needed for the strategy to achieve goals

2. **Clarify roles and responsibilities**

3. **Strengthen accountability**

4. **Provide visibility to the joint actions**

5. **Enable measurement of progress**
A COLLABORATIVE EFFORT

Strategy Implementation Plan Working Group

Core group: British Red Cross, Save the Children, Oxfam, Kuehne Foundation, UNICEF, GLC Support Team

With additional inputs from

- SAG, Care, Agility, ICAO, Concern, CRS, WHH
- The Preparedness, KPI and the Lessons Learned working groups
MANAGEMENT OF PLAN

Sign up GLM

Confirm sign up

Lead reports activity baseline, targets etc to support team

Jan-Dec 2020 Implement

Reporting July, January
QUESTIONS?
THE PLAN
Vulnerable communities globally are effectively served in crises by a prepared and locally driven humanitarian logistics system.

- Network and mobilise collective strengths
- Support to emergency preparedness
- Support to emergency response
- Learn and drive best practices
GOAL 2:
Network and mobilise collective strengths
The humanitarian logistics community is able to collectively identify priority concerns and successfully advocate for their resolution, and to draw on network capacities to enable reliable and predictable joint logistics preparedness and response activities.

Outcome 2.1
Logistics Cluster stakeholders (at global and country levels) understand roles and responsibilities within the Logistics Cluster as well as the cluster approach as relevant.

Outcome 2.2
The Logistics Cluster Community is able to stay informed of IASC and its subsidiary bodies’ agendas and initiatives and engage in stakeholder dialogue on priority issues of the humanitarian community.

Outcome 2.3
Logistics Cluster stakeholders are able to stay informed of Logistics Cluster activities and trends, and to engage in joint dialogue on operational priorities and on the direction of the Logistics Cluster.

Outcome 2.4
The role and strategic importance of logistics for the successful preparation and implementation of a humanitarian response to emergencies is acknowledged across the humanitarian system.

Outcome 2.5
Priority issues for cluster approach-based humanitarian logistics are raised and addressed in appropriate fora and resources (knowledge, expertise, network, assets) needed for logistics preparedness and response activities are mobilised.
GOAL 3: Support to emergency response
Where the cluster approach is invoked to support an emergency response, in-country Logistics Clusters/Sectors receive effective support from the Logistics Cluster on a global level, as needed to reliably address those common logistics gaps that limit the ability of humanitarian actors to deliver items for humanitarian relief in a timely and effective manner.

Outcome 3.1
The humanitarian community’s logistics knowledge and expertise serving to implement the cluster approach is accessible through operational support to strengthen country level emergency response capacity and skills as needed to reliably address those common logistics gaps that limit the ability of humanitarian actors to deliver items for humanitarian relief in a timely and effective manner.

Outcome 3.2
A response capacity from the humanitarian logistics community is available to complement country level emergency response capacity as needed to implement the cluster approach to reliably address those common logistics gaps that limit the ability of humanitarian actors to deliver items for humanitarian relief efforts in a timely and effective manner.

Outcome 3.3
Common mechanisms, procedures, platforms, and tools to implement the cluster approach are available from the Logistics Cluster on a global level to enable country-level Logistics Clusters/Sectors to reliably address those common logistics gaps that limit the ability of humanitarian actors to deliver items for humanitarian relief in a timely and effective manner.
GOAL 4:
Learn and drive best practices
Cluster approach-based humanitarian logistics activities remain relevant and effective in a changing context.

Outcome 4.1
Cluster approach-based activities stay relevant and effective through inter-agency/organisational learning exercises, monitoring, evaluation, and constructive feedback to relevant parties.

Outcome 4.2
The quality of cluster-approach based humanitarian logistics preparedness and response activities are optimised through access to best practices and new knowledge.
GOAL 1: Support to emergency preparedness
The global humanitarian logistics community supports the strengthening of emergency preparedness and response structures and capacities as needed for in-country actors to effectively conduct locally-led, cluster approach-based humanitarian logistics responses during emergencies in at-risk countries.

Outcome 1.1
In-country actors have access to relevant global humanitarian logistics knowledge to strengthen the skills and expertise needed to identify and address logistics gaps and risks for a predictable, collaborative humanitarian response in emergencies.

Outcome 1.2
Relevant logistics knowledge of the global humanitarian community is accessible and support is provided to humanitarian stakeholders at country and regional level to enable the strengthening of systemic and institutional structures and mechanisms for a predictable, collaborative humanitarian logistics response to emergencies.

Outcome 1.3
Global tools and knowhow for information sharing and management are available, and support is provided to national stakeholders to use or to adopt and localise in order to enable well-informed decision making to prepare for collaborative humanitarian logistics response to emergencies.
TYPES OF ACTIVITIES IN THE PLAN

• Ongoing activities

• Activities to be initiated

• Activities to be implemented by the Global Logistics Cluster Support Team, by community members or jointly

• Activities engaging community members will have one lead or several contributors
SOCIAL MEDIA

#LogClusterGM

logcluster.org | @logcluster | @logcluster | @logcluster
We Want To Hear Your Inner Strategist
THE PLAN
Vulnerable communities globally are effectively served in crises by a prepared and locally driven humanitarian logistics system.

- Network and mobilise collective strengths
- Support to emergency response
- Support to emergency preparedness
- Learn and drive best practices
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• Activities engaging community members will have one lead or several contributors
DEVELOPMENT OF BEST PRACTICE & UNIVERSAL STANDARDS FOR HUMANITARIAN TRANSPORT & LOGISTICS

With the support of European Civil Protection and Humanitarian Aid Operations
Objectives

1. Introduce the standards project

2. Share initial findings (pre-project survey, webinars and interviews)

3. Discuss next steps for a global consultation process with the humanitarian logistics community
Project team

- George Fenton
- Camille Nussbaum
- Daniel Garcia Ibáñez
- Véronique de Geoffroy
- Barnaby Willitts-King
Why?

Coordination (same terminology, processes harmonization...)

A need for humanitarian transport & logistics standards

Accountability (and respect to basic principles)

Consistent outcomes
Project objectives

To compile and develop common standards to assess and verify good Hum-Log practices

- Align with existing initiatives
- Ensure broad access for a global audience
Project Background

- WHS and Grand Bargain
- EU humanitarian logistics evaluation
- Align understanding via global consultation

224 respondents (INGOs, academic orgs, private sector, ...
Based on your experience, how important do you believe the development of commonly recognised standards for humanitarian logistics and supply chain management to be?

25% important + 66% very important = 91%
How important do you consider common humanitarian logistics standards to be in respect of crises preparedness and response, for each of the following:

- Logistics planning – preparedness, needs assessment, coordination etc,
- Medical logistics – cold chain, inventory management etc,
- Procurement – procedures, donor requirements, tendering, ethical sourcing etc,
- Protection / safeguarding of staff, volunteers and beneficiaries in supply and logistics environments (during humanitarian logistics operations),
- Logistics management controls – Documentation, health & safety, communications, human resources (competency & learning pathway standards), monitoring &…
- Distribution – design, safety & security etc,
- Power supply – Generator selection, solar power etc,
- Asset management – information & reporting, accounting, disposal
- Vehicle fleet management – fuel control, planning, vehicle maintenance, driver controls etc,
- Warehousing – selection, design / layout, stock control etc,
- Logistics management controls – Documentation, health & safety, communications,
- Civil-military cooperation for logistics
- Sea and airport management
- Subcontracted in-country cargo transport (all modes)
- Market-based assistance including cash transfers
- Eco/green logistics – e.g. material choices, waste management and recycling (reverse logistics), carbon foot print
- Logistics planning – preparedness, needs assessment, customs clearance, coordination etc,
Please list up to 5 technical procurement/logistics/supply chain standards that you use or reference frequently in your work.

Top 3
187 selected of 193 answers
96, 89% of responders use Sphere/CIPS/Parcel
Reviewing Existing Standards

GLOBAL CONTEXT

SPECIFIC

Policy

Guidelines

Procedures/Rules

Tasks and responsibilities checklists

Donor procurement regulations

Sphere

Parcel, LogCluster LOG

NGOs Logistics Procedures

GLOBAL

CONTEXT SPECIFIC
Project approach

Steering committee

Technical Advisory Group

Coordinator

NGO

Private sector

Individuals

(...)
Project Plan

(CURRENT ACTIVITIES)
- Research existing standards and guidelines
- Consensus level on need for standards or guidelines
  - Design of consultation process
    => webinars, interviews, desk review

Develop drafts via consultations including face to face workshops in 3 locations (Europe, Africa and Asia)

Drafting

Desk review

Consultations

Pilot

Final phase will publish pilot version for trial
Some insights from webinars

- The need to **align standards to the Sphere architecture** (including references to Humanitarian Charter, CHS,...).

- The need to ensure **the participation of the local workers in the process**.

- Linked to that, the need to offer activities in other **languages** than English along the development of Standards.

- Clarify the **potential benefits of the standards** for each user (recognition from donors,..)

- Clarify **governance structures** and **operational mechanisms** of the initiative
Discussion
Dinner

The Winding Stair
40 Lower Ormond Quay

Start: 7:00 pm
Preparedness Discussion

Presented by Martin Keitsch and Juan Galvez
COUNTRY IMPLEMENTATION

DEPLOYMENT
- Onboarding
- Preparedness Expert
- Preparedness Officer

ACTION PLAN
- Gap Analysis
- Scoping
- Fact Finding
- Analysis & Planning

ACTION IMPLEMENTATION
- Scoping
- Baseline
- Gap Analysis
- Capacity strengthening

LONG TERM ACTIVITIES
- Advocacy

SCOPING & RECRUITMENT
- Preparedness Expert
- Preparedness Officer
Harmonised Framework

Logistics Cluster
Preparedness Guide

LOGISTICS CLUSTER STRATEGY IMPLEMENTATION PLAN

Tangible Impact
A key feature of the project is the Logistics Cluster Preparedness Platform. Developed as a dynamic and innovative digital data collection tool, the platform (currently in test phase) combines imagery, mapping, analysis and real-time reporting to improve decision making for preparedness and response. For more information please contact: INSERT EMAIL.

Key Documents
- Logistics Cluster Preparedness - Advocacy Summary April 2017
- Logistics Cluster Preparedness - Platform Concept Note

Upcoming Events
There are currently no upcoming events.

Contacts
Field Locations
- Indonesia
  - Ruby Mangunsoeng (Preparedness Officer)
  - Email: ruby.mangunsoeng@wfp.org
- Fiji
  - Florent Charnet (Logistics Coordinator WFP Pacific Office)
  - Email: florent.charnet@wfp.org
- Bangladesh
  - Aminah Mohammed (Preparedness Officer)
  - Email: aminah.mohammed@wfp.org
- Madagascar
  - Sarah Kunenmare (Preparedness Officer)
  - Email: sarah.kunenmare@wfp.org

Global
- HQ Rome, Italy
  - Martin Koellnch (GLC Preparedness Focal Point)
  - Email: martin.koellnch@wfp.org

Working Group Minutes
- Global Preparedness Working Group Minutes - 12 April 2017
- Global Preparedness Working Group Minutes - 23 November 2016
- Global Preparedness Working Group Minutes - 13 July 2016

From the blog
- Wednesday, 8 November, 2017:
  - Supply chain in emergency: opportunities identified in preparedness exercise from 24 to 27 October, the Logistics Cluster in collaboration... Read more
- Friday, 3 November, 2017:
  - The Logistics Cluster in the Sudan - “Cash is Best” message for the rainy season... Read more

365 Days of Preparedness Activities + €110,000 Invested in Supply Chain
Data Gateway & Platform

"All information at one place"

Preparedness and Response Platform

Field app

Collect & validate

Provide

Analyse

Platform
EXAMPLE PHYSICAL ACCESS CONSTRAINTS

Collect

Validate

Share
in near real-time

Resources: 70-90% saved
Time: 95% saved

Automatic map creation on demand
COUNTRY ROLLOUT PLAN 2019 - Q1/2020

(AS OF SEPTEMBER 2019)*

<table>
<thead>
<tr>
<th>Country</th>
<th>Q1 / 2019</th>
<th>Q2</th>
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Legend:
- Primarily AusAID/AMT Funds
- Primarily USAID/OFDA Funds
- Simulation
- LRT
- LRT Training
**PROGRAMMATIC LAYERS**

**Global Level**

- **Activities**:
  - Strengthen system-wide response preparedness and technical capacity
    - ‘How do we respond better as a system’

**Responder Community**

- **Activities**:
  - Strengthen regional and national preparedness measures and response structures
    - ‘How do we respond better in this regional/national context’

**Localised Preparedness**

- **Activities**:
  - Strengthen national preparedness and response structures
    - ‘How can the country prepare and respond better’

**Baseline Goal**

**Target**

- Complex environment
- Natural disaster
OUTLOOK 2020/2021

• Full implementation and scale up
  – Standardised processes, framework and best practices
  – Scale up and variable country planning

• Strategic country implementation
  – Regional focus
  – Inter-sectoral and regional activity synchronisation

• Core focus on sustainability and proving impact
  – Guidelines, best practices and advocacy
  – Embedding activity framework into Country Strategic Plans
  – RoI studies, evidence-based KPI development
Group Discussion and Decision
GLM GUIDANCE AND DECISION

1. Candidate country review (vote)

2. Decision process on rollout and adaptations (decision)

3. Partner engagement (in strategy session)

4. Strategic focus, next two years and after 2021 (impulse)
1. CANDIDATE COUNTRY REVIEW

→ Review yes/no?
→ If yes, what criteria?
2. DECISION MAKING PROCESS

Objective

1. Which **body** shall recommend and which shall take activity decisions?
2. What **process** (ad-hoc and long-term decisions)?
4. STRATEGIC FOCUS (impulse)

Logistics Cluster preparedness as...

1. **Globally driven activities** (candidate countries, global project and funding)
2. **Country-driven** (interested countries actively supported)
3. **Transition from operation** (from sector/cluster operation closure)
4. **Advocacy and best practice** (less active global role)

---

**Current project process**

- Country selection
- Needs/capacity assessment
- Country’s Plan of Action
- PoA implementation
- Country review
WRAP UP
SAG CANDIDATES

- Mary Jelliti, GOAL
- Maxence Giraud, Humanity & Inclusion
- Isabelle Sechaud, ICRC
- Steve Garcha, Mercy Corps
- Mike Grant, World Vision
Dinner

The Winding Stair
40 Lower Ormond Quay

Start: 7:00 pm