Global Teleconference Minutes, 22 July 2020
COVID-19 Response

LOCATION
Teleconference

DATE
22 July 2020

CHAIR
Athalie Mayo

PARTICIPANTS

ACTION POINTS

• Partners are kindly asked to fill in the third survey about the perceived impact of COVID-19 on humanitarian supply chains from the Global Logistics Cluster in collaboration with KLU and HELP Logistics by the extended deadline of 31 July 2020.

• Partners are invited to insert all their cargo transport needs (from any location to any destination) on the Cluster Humanitarian Operational Coordination of Logistics and Air Transport (CHOCOLAT) Platform.

AGENDA

1. Logistics Cluster Updates
2. EU Humanitarian Air Bridge Update
3. WFP Global Humanitarian Response Plan (GHRP) Passenger and Cargo Services Update

1. Logistics Cluster Updates

Reminder on COVID-19 related information access

• On logistics challenges and information, partners can contact the Logistics Cluster COVID-19 Response Team at covid-19@logcluster.org and visit the Logistics Cluster COVID-19 webpage.

• On medical sourcing challenges, partners can contact the Supply Chain Inter-Agency Coordination Cell (SCICC) at covid19supplychain@who.int and refer to the WHO COVID-19 webpage, which provides guidance and access to the WHO Partner Demand Platform.
Global Teleconference Minutes, 22 July 2020
COVID-19 Response

- On WFP common services for cargo, partners can contact the WFP Service Provision Unit at [global.serviceprovision@wfp.org](mailto:global.serviceprovision@wfp.org) and submit their consolidated cargo requests to the [Emergency Service Marketplace Platform](https://logcluster.org/COVID-19) (ESM).
- On WFP aviation support for passengers, partners can contact the WFP Aviation Unit at [covid19.aviationglobal@wfp.org](mailto:covid19.aviationglobal@wfp.org) and book flights on the [WFP Aviation Platform](https://logcluster.org/COVID-19).
- On the EU Humanitarian Air Bridge, partners can contact [eu-humanitarian-airbridge@ec.europa.eu](mailto:eu-humanitarian-airbridge@ec.europa.eu) and find information on [https://www.dgecho-partners-helpdesk.eu/the-eu-humanitarian-air-bridge](https://www.dgecho-partners-helpdesk.eu/the-eu-humanitarian-air-bridge).

**COVID-19 Global Support**

- Frequency and content of global COVID-19 calls was discussed with the Strategic Advisory Group. As the COVID-19 response is entering the next phase the global calls will be organised on a monthly basis with the option to convene ad-hoc calls if required.
- The way information is shared is also under review, and the Global Logistics Cluster Support Team is evaluating the pros and cons of a push system for some key information.
- A remote Logistics Cluster Global Meeting (GLM) will take place on 21-22 October 2020. One topic amongst others will be to look at how COVID-19 is impacting and shaping the Logistics Cluster operations.

**COVID-19 Impact on the Humanitarian Supply Chain**

- The deadline for the third survey on the perceived impact of the COVID-19 pandemic on humanitarian supply chains has been extended to 31 July 2020. The survey will allow to better grasp the impact of COVID-19 over time and the broader the participation, the more representative the findings will be to serve as a tool for joint advocacy and to inform decision making. Partners are therefore kindly asked to contribute with their inputs through the following link: [https://www.surveymonkey.com/r/covid19_June2020](https://www.surveymonkey.com/r/covid19_June2020).
- Results of the previous two surveys can be found on the Logistics Cluster [COVID-19 page](https://logcluster.org/COVID-19).

**Impact of COVID-19 on Logistics Cluster Activities**

- The Global Logistics Cluster Support Team is currently working on:
  - Reviewing COVID-19 impact on its Preparedness Project and its Capacity Building initiatives (trainings), and looking at how to reshape the latter accordingly.
  - Adapting its Strategy Implementation Plan
  - Arranging physical deployments.

[https://logcluster.org/COVID-19](https://logcluster.org/COVID-19)
Update on Country Operations

- **Burkina Faso**: one staff member has been deployed to Ouagadougou and is working on the Gaps and Needs Analysis refresher.
- **Sudan**: surge support provided to the Logistics Cluster team in Sudan through a dedicated Cluster Coordinator and Information Management Officer.
- **Latin America and Caribbean**: staff member deployed to Mexico City to support partners in the same time zone.
- **Afghanistan**: a refresher of the Gaps and Needs Analysis will be conducted in July.
- **Gaps and Needs Analysis Reports**: Gaps and Needs Analysis Reports for Afghanistan, Burundi, Ecuador and Honduras, Libya and Sudan will soon be shared.

2. EU Humanitarian Air Bridge Update

- Upcoming EU Humanitarian Air Bridge flights:
  - a fifth flight out of Lisbon, Portugal early August. ETD to be confirmed.
  - One flight to Baghdad, Iraq on 26 July 2020.
  - One passenger flight to Erbil, Kurdistan Region of Iraq on 27 July 2020.
  - One second flight to Juba, South Sudan on 28 July 2020.
  - One additional rotation to Sana’a and Aden, Yemen out of Nairobi, Kenya early August. ETD to be confirmed.
  - One flight to Caracas, Venezuela from mid-August. ETD to be confirmed.
  - One potential flight to Brazzaville, Congo. Needs to be assessed.
  - One potential flight to Lima, Peru. Needs to be assessed.
- The EU Humanitarian Air Bridge budget is still the same as initially foreseen i.e. 10 million euros.
- For more information, partners can contact eu-humanitarian-airbridge@ec.europa.eu or go to https://www.dgecho-partners-helpdesk.eu/the-eu-humanitarian-air-bridge.

3. WFP GHRP Passenger and Cargo Services Update

GHRP Cargo Services

- **Pipeline update**: cargo dispatches vary between two to four thousands cubic meters on a weekly basis. The joint effort of organisations to share their pipeline information contributed to increasing the accuracy of the pipeline (60% to 70% accuracy) i.e. the volume of demand being materialised into actual cargo moved. Most of the demand is linked to the need to move cargo from China, and a huge volume of critical items is still coming out of the WHO Procurement Service.
- **Global dispatch through WFP hubs (BSP, UNHRD and free-to-user)**: the reach of WFP operations continues to increase from week to week with a total of 31,878 m³ dispatched to 147 countries to date.
Global Teleconference Minutes, 22 July 2020
COVID-19 Response

- **Upcoming cargo flights:**
  - Ten different charter flights to be operated in Latin America (comprising direct flights to Peru and Ecuador), and one operation out of Panama to serve islands in the Caribbean.
  - 20 destinations in Africa to be covered over the next weeks.

- **Requests update:** no major changes compared to the last few weeks. Requests for GHRP free-to-user services are amounting to a total of 40 135 m$^3$ (i.e. 966 tickets) ; to date 19 848 m$^3$ have been dispatched to 111 countries, out of which 16 595 m$^3$ were delivered to their final destination. Main services’ requestors are WHO, UNICEF, UNHCR, UNDP and MSF.

- **Service users overview:** 46 organisations are using the WFP provided services, out of which 33 organisations are using GHRP free-to-user services.

- **Recent developments on providing better visibility to partners and users of the services:**
  - Reports are currently available to all the registered users of the Emergency Service Market Place for their respective tickets, providing ticket management information (i.e. overview of their pipeline per country, destinations confirmed, details on the ticket).
  - One customised report is also available to WHO and UNICEF, which can be circulated to their respective partners and Country Offices. This report comprises information on the status of the pipeline (i.e. what is in the procurement system, what has already been procured, what has not yet materialised through a ticket), as well as estimated times of departures and arrivals.

- **Key highlights:**
  - Direct bookings through commercial airlines (direct flights) instead of charter flights (with transits in regional hubs) are increasingly used by WFP, allowing significant economies of scale. Commercial rates dropped by 20% to 25% over the past weeks. Thanks to WFP having better visibility on the pipeline, and average cost per cubic meter delivered across the network is significantly reduced (up to 35% cost reduction).
  - Given the additional pledges recently received from Germany and the United States, and the above mentioned optimised pipeline visibility, WFP services should cover needs until September if the level of pipeline remains stable.
  - Discussions are about to take place with the Supply Chain Task Force on the design of WFP network, the future steps of the COVID-19 operation, the upcoming demand and the optimisation of cargo services.
  - Regarding eligibility for access to the WFP cargo services, a guidance document was published.

**GHRP Passenger Service**

- Several trends have been observed over the past two weeks:
  - **Increased marketing activity of the commercial airlines** publishing announcements on the resumption of various flights. These announcements are closely monitored by WFP Aviation in order to operate its exit strategy accordingly. In this sense, WFP Passenger Services were terminated in several locations where commercial services were able to cover the needs.

[https://logcluster.org/COVID-19](https://logcluster.org/COVID-19)
This concerns the WFP Passenger flights operated to Beirut, Lebanon and Cairo, Egypt from Sharja, United Arab Emirates, as well as the flights operated to Djibouti.

- Despite this spike in commercial flight announcements, the **commercial sector does not receive sufficient demand to operate the flights**. This is particularly due to the fact that the majority of passengers are restricted by entry requirements with mandatory quarantine in many cases.
- Simultaneously, the **demand for WFP passenger services remains steady**. 2 700 booking requests are received on a weekly basis. To date, 12 000 passengers have been transported.
- **WFP Passenger Service network is expanding**: one flight to Amman, Jordan was operated for the first time last Monday, new flights have been set up between Antananarivo, Madagascar and Johannesburg, South Africa, and between Mexico City, Mexico and Bogota, Colombia. However, only one request was received so far for these new flights.
  
  - One regular flight between Rome, Italy and Accra, Ghana has been launched last week. This could constitute an alternative to Addis Ababa, Ethiopia for passengers flying from Africa to Europe.
  - 52 countries are currently covered by WFP Passenger Service, which is being used by 230 various organisations, out of which 47% are NGO passengers and 46% are from UN agencies. 94% of booking requests were served on time.
  - Upcoming WFP passenger flights are confirmed until end of August, but subject to the exit strategy if commercial airlines are active again.

The next Global Logistics Cluster Teleconference on the COVID-19 response will be on 26 August at 14:30 CEST.

**Contacts**

Logistics Cluster COVID-19 Cell

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[https://logcluster.org/COVID-19](https://logcluster.org/COVID-19)