Global Teleconference Minutes, 1 July 2020
COVID-19 Response

LOCATION
Teleconference

DATE
1 July 2020

CHAIR
Athalie Mayo

PARTICIPANTS

ACTION POINTS

- Partners are kindly asked to fill in the third survey about the perceived impact of COVID-19 on humanitarian supply chains from the Global Logistics Cluster in collaboration with KLU and HELP Logistics by the extended deadline of 15 July 2020.
- Partners are invited to insert all their cargo transport needs (from any location to any destination) on the Cluster Humanitarian Operational Coordination of Logistics and Air Transport (CHOCOLAT) Platform.

AGENDA
1. Logistics Cluster Updates
2. EU Humanitarian Air Bridge Update
3. WFP Global Humanitarian Response Plan (GHRP) Passenger and Cargo Services Update
4. Other Partner Updates
5. AOB

1. Logistics Cluster Updates

Reminder on COVID-19 related information access

- On logistics challenges and information, partners can contact the Logistics Cluster COVID-19 Response Team at covid-19@logcluster.org and visit the Logistics Cluster COVID-19 webpage.

https://logcluster.org/COVID-19
On medical sourcing challenges, partners can contact the Supply Chain Inter-Agency Coordination Cell (SCICC) at covid19supplychain@who.int and refer to the WHO COVID-19 webpage, which provides guidance and access to the WHO Partner Demand Platform.

On WFP common services for cargo, partners can contact the WFP Service Provision Unit at global.serviceprovision@wfp.org and submit their consolidated cargo requests to the Emergency Service Marketplace Platform (ESM).

On WFP aviation support for passengers, partners can contact the WFP Aviation Unit at covid19.aviationglobal@wfp.org and book flights on the WFP Aviation Platform.

On the EU Humanitarian Air Bridge, partners can contact eu-humanitarian-airbridge@ec.europa.eu and find information on https://www.dgecho-partners-helpdesk.eu/the-eu-humanitarian-air-bridge.


Update on Country Operations

- **Burkina Faso**: one staff member has now been deployed to Ouagadougou and will start the Gaps and Needs Analysis refresher. Partners are thanked for their willingness to contribute to the assessment.
- **Sudan**: movement restrictions are currently preventing deployment of staff, with Khartoum airport closed until 12 July. The Global Logistics Cluster Support Team is working to strengthen personnel resources of the Logistics Cluster team in Sudan through a dedicated Cluster Coordinator and Information Management Officer.
- **Latin America and Caribbean**: one colleague of the Global Logistics Cluster Support Team has been deployed to Mexico City to support partners in the same time zone.
- **Afghanistan**: a refresher of the Gaps and Needs Analysis will be conducted in July.
- **Gaps and Needs Analysis**: Gaps and Needs Analyses for Afghanistan, Burundi, Ecuador and Honduras, Libya and Sudan will soon be shared.

Remote training opportunities

- Two sessions of the Q&A live session in addition to the Online Logistics Cluster Induction Training (e-LCI) are open for registration: 16 July and 21 July.
- An increase in remote training sessions facilitated by the Logistics Cluster is envisioned now that face-to-face training is challenging.

Survey reminder

- The deadline for the third survey on the perceived impact of the COVID-19 pandemic on humanitarian supply chains has been extended to 15 July. The survey will allow to better grasp the impact of COVID-19 over time and the broader the participation, the more representative the findings will be to serve as a tool for joint advocacy and to inform decision making. Partners are therefore kindly asked to
contribute with their inputs through the following link:

- Results of the previous two surveys can be found on the Logistics Cluster COVID-19 page.

2. EU Humanitarian Air Bridge Update

- Upcoming EU Humanitarian Air Bridge flights:
  - Two flights to Mogadishu (Somalia), ETD to be confirmed.
  - One flight from central Europe to Port-au-Prince (Haiti), ETD 16 July, space available. Partners interested in this flight can contact Cedric Vandermeulen, cedric.vandermeulen@echofield.eu; Marie Houel, mhoul@solidarites.org; and Jessica Bazin, j.bazin@hi.org.
  - One flight to Juba (South Sudan), ETD 20 July.
  - Multiple flights to Yemen in the second half of July.
  - One flight to Bissau (Guinea-Bissau), ETD 15 July.

- For more information, partners can contact eu-humanitarian-airbridge@ec.europa.eu or go to https://www.dgecho-partners-helpdesk.eu/the-eu-humanitarian-air-bridge.

3. WFP GHRP Passenger and Cargo Services Update

GHRP Passenger Services

- The statistics for the month of June are in the process of being finalised. An estimated 5,000-5,100 passengers have been transported this month. The number of booking requests is still growing, with 1,700 requests last week and 2,100 so far this week. 181 organisations have made use of the services; 52% NGOs, 43% UN agencies, and 5% diplomatic or donor community. 94% of the flights are fulfilled as scheduled.

- 51 countries have been reached and this number is growing, with various destinations being added and the frequency of flights to specific countries being increased. New flights have been added or will be added soon for Nairobi (extra flights on Wednesday from 15 July, Djibouti, Asmara, DRC (from Accra and Addis Ababa), Nouakchott (first flight scheduled for 8 July), Bishkek, Dushanbe and Amman.

- The aim is to immediately inform passengers upon booking when a flight is overbooked, but due to the number of bookings this is not always feasible.

- The new Humanitarian Booking Hub has been rolled out last Thursday. Until the end of July, the new platform will run in parallel to the old interface.

- Light cargo is also welcome on the passenger services, with no weight limits other than plane capacity. Cargo can be booked on passenger flights using a Cargo Movement Request Form (available on the website) submitted to the respective regional customer service email address and accompanied by the Packing List. Examples of light cargo are office supplies, IT equipment, etc. More information can be found in the User Guide. Other cargo should be booked through the Emergency Service Marketplace.
GHRP Cargo Services

- The number of dispatched cargo has increased significantly, with a peak of activity for cargo out of China in the last few weeks. This is facilitated by an increased understanding of export regulations and heightened supply availability. Until now, 138 countries have been reached, 24,500 m³ of critical cargo has been transported, 233 flights have taken place, and 38 partners have been supported.
- USD 181 million out of the USD 956 million funding requirement has been received (19%). With the current, optimised, delivery system, funding will allow for another 56,000 m³ cargo to be moved. There is 96,000 m³ of life-saving cargo in the pipeline, and an estimated 700,000 m³ of cargo will need to be delivered across the world by the end of the year. Indications from requesting agencies of where the cargo is allocated to help to optimise the flow.
- Future routing may be adjusted due to in-kind offers.
- On average, it takes 2-3 weeks for a cargo request to be fulfilled, with a much faster turnaround out of well-established hubs. The availability of aircraft has improved significantly.
- For sea cargo, the requesting agency should plan to deliver the cargo at the port of departure.
- Overland transport is starting in the Southeast Asia region. More information on sea and overland transport can be found in the Emergency Service Marketplace Guidelines and FAQs.
- Syria, Yemen, Libya and Sudan have been challenging to access with aviation assets. UNHAS operations out of Damascus are planned to be launched soon, with two major routes being considered: Qamishli (domestic) and Doha (international).
- Bookings for cargo flights can be requested through the Emergency Service Marketplace.
- It is recommended to have all documentation requirements finalised prior to delivery at the hub.

4. Other Partner Updates

- No updates

5. AOB

- Partners are invited to insert all their cargo transport needs (from any location to any destination) on the Cluster Humanitarian Operational Coordination of Logistics and Air Transport Platform CHOCOLAT. The information will facilitate consolidation of transport requirements in order to connect with existing offers and to maximise resources. Any questions regarding this platform can be addressed to covid-19@logcluster.org.
- A partner asked about the possibility for a MEDEVAC update. While not directly a logistics issue, the Logistics Cluster recognises the importance of this topic for partners and will explore the possibility to include an agenda point on this with appropriate experts in the upcoming call.

The next Global Logistics Cluster Teleconference on the COVID-19 response will be on 15 July at 14:30 CEST.

https://logcluster.org/COVID-19
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Contacts

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