Global Teleconference Minutes, 26 May 2020
COVID-19 Response

LOCATION
Teleconference

DATE
26 May 2020

CHAIR
Athalie Mayo & Bruno Vandemeulebroecke

PARTICIPANTS

ACTION POINTS
- Organisations to share Cargo Entry Point Updates to covid-19@logcluster.org.
- Organisations to share their needs request through the Cluster Humanitarian Operational Coordination of Logistics and Air Transport (CHOCOLAT) Platform.
- Supply Chain Task Force to share guidance on prioritisation principles.
- WFP Aviation to share the new schedule for West Africa passenger flights.

AGENDA
1. Logistics Cluster Updates on COVID-19 activities
2. WFP Updates on Global Humanitarian Response Plan Services
3. Partner Updates
4. Mapping of transport requirements
5. Logistics Cluster Remote Capacity Building
6. AOB

https://logcluster.org/COVID-19
1. Logistics Cluster Updates on COVID-19 activities

In-country updates:

- The Logistics Cluster Information Management team is sharing on a weekly basis Situation Updates on latest global-level as well as country-level operations’ updates.
- Global Logistics Cluster support is being provided to various country operations:
  - **Afghanistan**: the Gaps and Needs Analysis Exercise (GNE) has been finalised. The Logistics Working Group has been identified as the appropriate coordination mechanism to support the partners in-country. Further details on the conclusions and recommendations of the GNE will be shared on the GLC website. Surge support will be provided to partners with the setting up of the Logistics Working Group and working procedures.
  - **Sudan**: remote support is being provided since the cluster was activated to finalise the GNE. Surge support will be provided once travel is feasible.
  - **Libya**: ongoing support for the GNE.
  - **Burkina Faso, Burundi, Ecuador, Honduras**: GNE will be conducted in the coming weeks. Concerned partners are invited to provide their inputs.
- Information on GNE process can be found through this [video](https://logcluster.org/COVID-19).

Reminder on COVID-19 related information access:

- On logistics challenges and information, partners can contact the Logistics Cluster COVID-19 Response Team at covid-19@logcluster.org and visit the Logistics Cluster COVID-19 webpage.
- On medical sourcing challenges, partners can contact the Supply Chain Inter-Agency Coordination Cell (SCICC) at covid19supplychain@who.int and refer to WHO COVID-19 webpage which provides guidance and access to the WHO Partner Demand Platform.
- On WFP common service on cargo, partners can contact WFP Service Provision Unit at global.serviceprovision@wfp.org and upload their consolidated cargo requests on to the Emergency Service Marketplace Platform (ESM).
- On WFP aviation support for passengers, partners can contact WFP Aviation Unit at covid19@aviationglobal@wfp.org and book flights on WFP Aviation Platform.
2. WFP Updates on Global Humanitarian Response Plan Services

Supply Chain Task Force:
- The fourth Supply Chain Task Force meeting took place last Tuesday. Main points to be reported:
  - A number of NGOs and forums was present at the meeting including: DRC representing the IAPG, SCHR, ICVA, IMC, MSF, IRC and the Clinton Health Access Initiative.
  - WFP will work together with WHO on timelines between requests inserted on the Emergency Service Marketplace Platform, their confirmation with the association of funding requirements and the lining up of transport. Guidance on prioritisation principles will be shared by the end of this week.
  - A monthly call will be organised with concerned users to go through the prioritisations for the next months. The first call is planned on the first week of June.
  - Management fees from the different procurement agencies will be feeding back into the Supply Chain Task Force.

Emergency Service Marketplace Platform:
- 86 organisations are registered on to the Emergency Service Marketplace Platform out of whom 35 submitted requests for deliveries to 86 countries. Around 7 100 cubic meters of health critical items were booked through the Platform; 15% of these requests have been executed.
- At Guangzhou hub in China, some delays are experienced as restrictions and regulations on PPE exportations were imposed by Chinese authorities. The other hubs are operational and working without delays.
- Some direct deliveries between countries are organised; transit is not necessarily required.
- Notifications will be uploaded on to the ESM regarding the status of shipments (i.e. request submitted, accepted, in progress, being transported, delivered).
- An information portal is also being developed where users will be able to see all their requests, extract them and find updates. Working progress will be shared over the coming weeks.
- Partners enquired to have a short list of documentation required for PPE exportations from China. A generic one is available on the ESM Platform for PPE kits and items.
- Partners required visibility on total cargo being sent at country-level. From ESM perspective, generic information can be made available (i.e. cargo booked, cargo on its way and estimated dates of arrival). However bilateral cargo movements won’t be captured.
WFP Aviation -Passenger Services:

- Passenger Services’ network is growing in West and East Africa. 50 flights have been organised since the 14th of May reaching 19 destinations across all the regions. Additional destinations will be added during this week.
- In West Africa, governments’ clearances are pending for Senegal and Democratic Republic of the Congo (Kinshasa). Once these clearances are received, all countries of the region might be linked within one week.
- A new schedule of passenger flights for West Africa will be shared.
- In East Africa, flights are organised to Tanzania, South Sudan (Juba), Rwanda (Kigali). On Thursday 28 May, around 60 passengers will be flying out of Juba.
- Significant delays are experienced in Uganda due to protocols and the significant number of additional information required from passengers and clearance processes.
- As of 31 May a flight will be operated from Kuala Lumpur, Malaysia to Yangon, Myanmar and Vientiane, Laos.
- Another flight will be operated on 3 June from Kuala Lumpur to Kathmandu.
- A flight was operated on 26 May Addis to Beirut for humanitarian staff working in Syria.
- Civil Aviation Authorities’ authorisations are pending to start operations in South Africa, South America, the Middle-East regions.
- Information on humanitarian booking hub and on health protocols to be followed by passengers is being consolidated and will be shared shortly. A search engine for cargo flights opportunities is also being developed.
- Questions on specific countries can be addressed at: covid19.aviationglobal@wfp.org.

Questions and answers raised on:

- **Senegal**: WFP is currently working with airport authorities to ensure all ground handling and aviation security equipment is functioning prior to operate flights. Timeline will be shared shortly.
- **Can passengers arriving by Ethiopian commercial flights from Europe (Paris and Frankfurt) take advantage of the WFP sourced hotel and transport before catching an onward WFP flight?** Passengers have to use Ethiopian Government assigned hotels and transport means during transit.
- **Bangladesh**: Bangladesh authorities’ authorizations are pending to start operating in-country.
- **Mozambique**: Government authorisations have been secured to use Johannesburg as a hub, however no flight clearances have been received yet. Flights will be launched once necessary clearances have been secured from the CAA and MoH.
- **Sierra Leone**: Flights to Sierra Leone are scheduled for the first week of June.
- **Direct connection Accra to Rome/Geneva**: No plans are in place as Accra may be reached via Addis by using commercial services and WFP flights.
- **I have a query on Abidjan where we do not seem to be able to move staff?** Flights to Abidjan are scheduled for the first week of June.
- **There were last minutes requirement going into Uganda over the weekend. Can we expect that other flights will get similar last-minute requirements?** There might be additional clearance requirements coming in from countries where WFP Aviation operates.
- **There are quarantine procedures to follow in some of the countries WFP is flying now? Can we have more info about health procedures?** All available information related to health requirements and mandatory quarantine

[https://logcluster.org/COVID-19](https://logcluster.org/COVID-19)
procedures can be found on this link: https://humanitarianbooking.wfp.org/en/wfp-aviation/ under the ‘Health Requirements section’. Partners are advised to regularly check the page to find latest updates.

- **What about Tunisia, what are the plans for RBC / MENA region?** Government authorisations have been secured to use Sharjah as a hub. Authorisations pending for several countries in the region to start operating flights.
- **What is the status on possible flights to Yemen?** UNHAS Yemen operates regular flights to Yemen.
- **If it is possible it would great to receive an up to date progress report for each country (we are particularly interested in Sudan, Uganda and Sierra Leone)?** WFP publishes confirmed flights on the Humanitarian Booking Hub covering all three countries mentioned. UNHAS Sudan operates two flights per week between KRT and ADD.
- **Would it be possible to link the UNHAS Pax flights schedules to the Humanitarian Booking Hub page?** Yes it will be done.
- Specific question on MEDEVAC can be addressed to: covid19.aviationglobal@wfp.org

3. Partner Updates

**ECHO**

- ECHO updates on the set up of the EU Humanitarian Air Bridge can be found on [this link](https://logcluster.org/Covid-19).
- Five flights for cargo and/or passenger transport are currently planned:
  - Brussels to Kinshasa on 7 June (pax+cargo)
  - Lyon to Goma on 9 June (pax+cargo)
  - Liege to Khartoum on 10 June (cargo).
  - Stockholm to Khartoum. Date to be confirmed.
  - Maastricht to Kabul on 15 June (cargo).
- The following operations are under Preparation (feasibility being assessed, dates and departure points to be confirmed):
  - South Sudan
  - Somalia
  - Burkina Faso
  - Haiti
  - Venezuela
- Partners interested in these operations under Preparation are invited to share their needs with ECHO field offices in the respective countries besides the usual information sharing with the Cluster structures (e.g. Cluster Humanitarian Operational Coordination of Logistics and Air Transport (CHOCOLAT) Platform).

**IMPACCT Project:**

- Latest bulletins on Customs, Immigration and Quarantine procedures were issued last week on Nigeria, Democratic Republic of the Congo, Central African Republic, Myanmar and Pakistan. All the bulletins are available [here](https://logcluster.org/Covid-19).
• Discussions ongoing with partners to identify challenges and address them at global level.

4. Mapping of transport requirements

• Partners are invited to share high-level information on their pipelines on the Cluster Humanitarian Operational Coordination of Logistics and Air Transport (CHOCOLAT) Platform.
• The mapping of the needs will allow to match demand with offer and merge demands to ensure an efficient cargo transport planning.
• The main objectives of this Platform are:
  o Advocate for, and highlight the material requirements and cargo movement need to support the humanitarian programmes worldwide.
  o Create visibility on, and raise awareness of any opportunity to consolidate humanitarian cargo and coordinate the shipment of humanitarian goods.
  o Connect offers of in-kind logistics support from governments, foundations and the private sector to the needs of humanitarian agencies and organisations.

5. Logistics Cluster Remote Capacity Building

• A virtual e-LCI Q&A session was organised last week gathering 22 participants from more than ten different organisations.
• Two similar sessions will be organised on 11 June and 30 June.
• Partners can register to these sessions and find further information on the below links:
  o E-LCI 11 June
  o E-LCI 30 June
• Any questions related to trainings can be addressed to: hq.glc.training@wfp.org
• Free to use trainings are available on the GLC Learning Channel.

6. AOB

• Partners are invited to indicate topics or inputs they wish to include in the agenda of the next global COVID-19 call.

The next Global Logistics Cluster Teleconference on COVID-19 Response will be on 4 June, 14:30 CEST.

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Contacts

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<th>Logistics Cluster COVID-19 Cell</th>
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Global Logistics Cluster Coordinator

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