SYRIA LOGISTICS CLUSTER
TURKEY TRANSSHIPMENT OPERATION PROCEDURE – BAB AL SALAMA (BAS)

The week before transshipment
UN agencies provide Logistics Cluster (LC) a request form with:
- Hub to be used (BAH or BAS);
- Number of trucks (Turkish and Syrian trucks);
- Type of cargo;
- Quantity (mt and m³)
LC compiles requests received from UN agencies and must submit to OCHA at least 72hrs (working days) in advance.
OCHA notifies Government of Syria and Turkey 48 hrs (working days) in advance of the shipment date.

At least 24 hours before transshipment
UN Agencies provide LC with details of Syrian and Turkish trucks and staff who will access the hub during the transshipment. LC transmits info on Syrian trucks to the Turkish authorities and to the Syria Relief (SR) office. LC also informs SR on the number of required labor teams. The day before the transshipment, UN Agencies and Implementing Partners (IP) send details of the Syrian trucks to SR (at organizations-affairs@gmail.com) on a separate form in Arabic.

The day of transshipment
Syrian trucks have to be ready at the Syrian side of the border early in the morning, to start the scanning process. Contracted custom brokers gather the scanned trucks that are then escorted to the hub by Turkish police. SR prepares the vouchers for the labor teams coming from the Bab Al Salama IDP camp in Azaz, Syria, and for the Syrian trucks. At least one staff member of the UN Agency or IPs must be present at the hub during transshipment.

The day of transshipment
Labourers provided by LC transship the supplies from Turkish to Syrian trucks in the presence of United Nations Monitoring Mechanism (UNMM) and Turkish Customs. Loaded trucks are closed by UNMM and Customs.

The day of transshipment
LC and UNMM escort the loaded Syrian trucks to the border in a convoy. Each truck proceeds to its destination. LC receives the vouchers from Syria Relief after the transshipment.