INDONESIA
Sulawesi Earthquake and Tsunami
Concept of Operations
12 November 2018

Background
Following the earthquake, tsunami, and resulting liquefaction and landslides in Central Sulawesi, 2,087 people are known to have died and a further 211,000 people have been displaced as of 6 November 2018, as per the latest report from BNPB. The earthquake affected the west coast of Donggala, the tsunami affected the bay of Palu, and the coastline of Palu City and Sigi district were affected by liquefaction.

WFP is supporting Government of Indonesia and ASEAN efforts through the provision of a set of tailored logistics services as a streamlined effort to enhance coordination and operational capacity among the humanitarian actors active in Indonesia, and enhance the effectiveness of the overall response.

Logistics Gaps and Bottlenecks
Access constraints remain the most significant impediments faced by the humanitarian community in reaching vulnerable communities with life-saving relief supplies in Central Sulawesi.

In particular, WFP, together with the partnering organisations, has identified the following gaps:

- Lack of logistics coordination and availability of information in terms of logistics infrastructure and provision of services.
- Storage capacity in Palu to serve as a transhipment hub for the affected districts of Donggala, Palu and Sigi.
- Limited trucking capacity for transportation of relief items.
- Transport capacity in Palu is limited and access to several areas, in particular Sigi district, is hindered by landslides and road damage.

Objectives
Based on the gaps and needs identified, WFP aims to support the Government of Indonesia, who is leading the response, on a national and local level and provide access to sufficient and reliable logistics services, coordination and consolidated information related to logistics capacities on behalf of the humanitarian community. These activities will ensure a timely and uninterrupted supply of life-saving relief items to affected populations in Sulawesi and enhance the capacity of the Government of Indonesia and the humanitarian community in the delivery of relief items to challenging locations.

Planned Activities
WFP fills logistics gaps faced by the humanitarian community in responding to the Sulawesi earthquake and tsunami through a range of different support services and activities.

The following range of activities and services are not intended to replace the logistics capacities of individual agencies or organisations, but rather to fill identified gaps by facilitating the provision of common services.

*This Concept of Operations is a live document and the activities will be adapted and revised as the situation unfolds and further assessment results become available, including the possible provision of additional logistics common services as required by the humanitarian community.*
Based on the above, the following list, neither definitive nor exhaustive, aims to mitigate these gaps.

Services will be facilitated to support the Government of Indonesia and WFP will adapt its activities and capacities as required.

1. **WFP supports the Government of Indonesia with logistics coordination and information management**

   1.1 To avoid competition and/or duplications of services, WFP will engage with the Government of Indonesia as well as partnering organisations and key stakeholders to coordinate the humanitarian logistics activities and optimise the resources available. It will do this by:

   - Supporting the national and local governmental authorities in terms of logistics coordination through dedicated support staff present in Palu and Jakarta.
   - Providing updated operational information, such as warehouse capacity, access constraints maps, snapshots, coordination meeting minutes, assessments and SOPs on sourcing logistics services.
   - Establishing and maintaining information sharing platforms such as a dedicated webpage for the Indonesia Operation ([https://logcluster.org/sector/idn18a](https://logcluster.org/sector/idn18a)).

2. **WFP provides logistics services (inclusive of land transport and common storage) to the Government of Indonesia and humanitarian organisations responding to the Sulawesi earthquake and tsunami.**

   2.1 Access and security permitting, the following services will be provided on a no-cost-to-user basis, dependent on the availability of funds.

   - **Storage:**
     Common warehouse facilities to facilitate onward movement to further destinations, with five 10 x 32 m² Mobile Storage Units established in Garuda in the centre of Palu city. Additional storage space and locations may be provided if/as required.

   - **Land transport**
     A fleet of 32 trucks (capacity of 5 mt each) made available to partners to facilitate deliveries to the different locations within Sulawesi.

For all the aforementioned logistics services, interested organisations are required to provide a completed Service Request Form (SRF) available [here](#), and submit it to [indonesia.clustercargo@wfp.org](mailto:indonesia.clustercargo@wfp.org) to be considered for any transport or storage service.
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