

The Access Incident Tracking Matrix is a consolidation of access incidents affecting the movement of humanitarian cargo in northeast Nigeria. The Matrix has been designed and maintained by the Logistics Sector given its direct civil-military coordination and access function, including the facilitation of movement notifications of cargo and associated escorts on behalf of the humanitarian community. Additionally, the Sector's effective working relations and liaison with the Nigerian Armed Forces (NAF) has enabled the Sector to provide immediate advice and support to its partners, particularly when faced with access challenges in the field.

What is an access incident in relation to humanitarian cargo movement?

An access incident is any delay or denial of humanitarian cargo to its final destination. This is including but not limited to:

- Delay and/or rejection of Humanitarian Cargo Notification Forms (HCNF)
- Extended delay at checkpoints or while in-transit (i.e. availability of escorts)
- Security incidents that directly impede the movement of cargo
- Traffic accidents caused by road conditions and/or human error

Why is access incident tracking useful?

Ongoing conflict and related insecurities, poor road infrastructure and procedural impediments all affect the transport of aid and materials to populations in need. In order to more effectively identify and evaluate these constraints, it is essential to report, classify and analyse incidents impeding access. For logistics planning and execution, tracking provides insight on efficient transportation methods, time expended by delay/denial of delivery and precise locations prone to access constraints. Additionally, incident reporting enhances information sharing with internal and external stakeholders, facilitates access negotiations with government and military counterparts and provides a platform for advocacy on access-related issues. Though organizations are encouraged to conduct internal incident reporting, a consolidated and centralized reporting mechanism provides a broader understanding of the overall access environment.

How does a partner report an access incident?

A partner organisation may seek advice, support and/or intervention by the Logistics Sector during a non-security related access incident related to humanitarian cargo movement. In that case, the Sector will record the incident as per the Matrix and share the report with the partner at the conclusion of the incident. Likewise, a partner organisation may manage an access incident on its own, and report retroactively to the Logistics Sector for tracking in the Matrix.

The Incident Matrix includes the following information:

- Time and Day of Incident
- Location of Incident and Destination of Cargo
- Number of Trucks/Vehicles Involved
- Type of Cargo Transported
- Incident Description
- Result of the Incident

How is the Access Incident Tracking Matrix shared?

The Logistics Sector upholds the confidentiality of its partners and will disclose information about specific incidents only with the partner's consent. The Incident Tracking Matrix will be shared monthly with UNOCHA, as the coordinating body on humanitarian access, but names/details of partners will not be included.

To report an incident or raise any questions/concerns, please contact the Civ-Mil/Access Officer:

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<https://logcluster.org/sector/ngr16a>